



# Employee Spotlight

## Lerac E. Martinez Luciano Care Coordination Manager



Interview By: Lana Cahill

I am pleased to present this opportunity for you all to become better acquainted with our dedicated Care Coordination Manager, Lerac Luciano.

Lerac moved to Florida in 2014 and became a valuable part of the Access team as Care Coordination Manager in February 2015, bringing with him more than twenty-five years of call center experience. He guides his team to provide the finest customer care, emergency room and hospital discharges, and health risk assessment. He enjoys being able to assist our patients and helping his team achieve their personal goals.

Lerac was born and raised in San Juan, Puerto Rico where he started his career. He began working for Hospitality Marketing Concepts based in the Caribe Hilton Resort (CLUBHOTEL - a global network of four and five-star hotels, providing common benefits and recognition to a worldwide membership base of over 700 hotels in 45 countries). He then traveled the world as Director of

Operations where he managed call centers for companies including Hyatt, Marriot, Ritz and T-Mobile. This position granted him the opportunity to experience and incorporate innovative management skills acquired from immersing in a vast array of cultures in Central America, South America, Spain, France and Portugal.

Lerac earned his Bachelor of Science Degree in Clinical Psychology from the University of Tampa and Masters of Business Administration from the University of Phoenix. He is an active member of the

Professional Association for Customer Engagement (PACE American Teleservices Association), the American Resort Development Association (ARDA) and University of Tampa's Alumni Association.

In his free time, Lerac enjoys volunteering with the Humane Society's dog adoption program, spending time at the beach, sailing, cooking, attending wine tasting events, and teaching piano. He is a classically trained concert pianist and has performed professionally in various venues and concerts.

His favorite quote? *"We are all working together – that is the secret."* ~ Sam Walton.



### Employee Comments:

*Lerac is an excellent supervisor. He is understanding and likes to help patients and employees with anything they need.*

*Lerac is a wonderful supervisor. He cares for his employees and encourages everyone to do excellent work. It is always a pleasure having him in the office and having the opportunity to work with him. I am grateful for having Lerac as my supervisor.*

*Lerac makes this department a really great place to work. He always works hard and looks to help the patients. He always has different projects for us to complete and motivates us to continue to do our very best. I'm very thankful he is our manager.*

*Lerac is a wonderful presence in the office! He always has a smile for everyone and encourages our whole department to succeed. With Lerac's guidance, Care Coordination continually accomplishes above and beyond our own expectations.*

*Lerac is a very understanding boss. I'm truly thankful for him.*

*When Lerac came into this department our office dynamic completely changed. He listens and works with us. I think he has done an excellent job with our department in all aspects.*

*It is a pleasure working with Lerac. He comes up with fun ways to inspire everyone to be great workers. He is very easy to talk with and is understanding. Lerac is a great boss and a great person.*

*Lerac was just what Care Coordination needed. He was the missing piece to our puzzle, LOL. I'm going on 3 years with this department. He got us going in the RIGHT direction. I am very excited and grateful to be a part of the new projects coming our way. With his wisdom we can't do anything but succeed. Lerac is the Masterpiece to Care Coordination!*

*Lerac has been such an inspiration and asset to the Care Coordination Department. I have learned so much from him regarding management and call centers. He is always finding ways to keep us motivated.*



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June 2016  
Access Health Care Physicians, LLC / Access Management

# Accessing Access

## Physician's Highlight



### Hoa Van Nguyen, DO (Pronounced "Win")

Specialty in Otolaryngology & Otorhinolaryngology

H. Van Nguyen, DO, completed residency at St. James Hospital & Health Center in Olympia Fields, Illinois, where he also completed internship. Dr. Nguyen received his medical degree from Michigan State University College of Osteopathic Medicine in East Lansing, Michigan. He also holds a Bachelor of Science degree in microbiology from Michigan State University. Dr. Nguyen also served as a resident physician at Northwestern University in Downers Grove, Illinois, in otolaryngology and facial plastic surgery where he served as Chief Resident.

Since 2006 Dr. Nguyen has provided volunteer medical advice to individuals with health difficulties in local communities and abroad. He has participated in local activities to raise awareness for national organizations such as the Susan G. Komen Race for the Cure, Habitat for Humanity, American Heart Association, Hopes Children's Homes, American Cancer Society, Church WWJD Food Ministry and Ronald McDonald House.

Dr. Nguyen is married and has one daughter. He enjoys tennis, hiking, biking, running, volleyball and basketball.

**New patients age 16 years through geriatrics are always welcome.**

**Practice is located at:**  
3510 Mariner Boulevard  
Spring Hill, Florida 34609

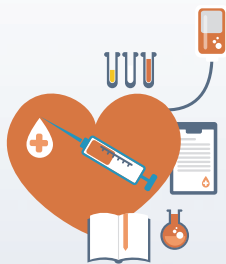
**Call 352-835-7920 to schedule an appointment.**

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Editor: Juan Triana / Assistant Editor: Lana Cahill  
Access our newsletters online @ [www.accesshealthcarellc.net](http://www.accesshealthcarellc.net)





## LABS PERFORMED AT ACCESS LAB

(For Medicare Patients Only)

11373 Cortez Boulevard, Suite 302 Brooksville, Florida 34613 • Phone: 352-596-7705

### Organ/Disease Panels

- Electrolyte panel
- Basic Metabolic Panel w/eGFR
- Comp Metabolic Panel w/eGFR
- Lipid Panel w/Reflex LDL

### Hematology

- CBC w/Diff (Hgb, Hct, RBC/WBC/Plt, Diff)

### Other Tests

- Albumin (Alb)
- Alkaline Phosphatase (AP)
- ALT (SGPT)
- Bilirubin, Direct (Dbili)
- Bilirubin, Total (Tbili)
- Calcium (CA)
- Carbon Dioxide (Co2)
- Chloride (Cl)
- Cholesterol, Total (Tchol)
- Creatinine (Cr) w/eGFR
- Digoxin
- Direct LDL
- Ferritin
- Folic Acid
- Hemoglobin A1c
- Iron, Total
- Microalbumin, Random Urine w/Creat
- Potassium (K)
- Protein, Total (TP)
- PSA, Total
- Sedrate By Mod West
- Sodium (NA)
- Testosterone, Total (Not Free)
- Triglycerides (Trig)
- TSH
- T-3, Free
- T-4 (Thyroxin), Free
- UA, Dipstick Only
- UA, Dipstick, w/Reflexmicroscopic
- UA, Complete (Dipstick Microscopic
- Urea Nitrogen (BUN)



## ACCESS DRAW STATION LOCATIONS

Access would like to inform you of our conveniently located outpatient laboratory draw stations to have your lab work performed close to home or work by an Access Health Care Phlebotomist.

**NO APPOINTMENT IS NECESSARY!**

Simply stop in at the draw station located closest to your home or workplace.

**PLEASE NOTE: Many laboratory tests require overnight fasting. Please be sure to check with your physician.**

### HERNANDO COUNTY

- 14690 Spring Hill Drive, Suite 300, Spring Hill, FL 34609 (M-F 7:30 a.m. to noon)
- 5398 Spring Hill Drive, Spring Hill, FL 34606 (M-F 7:30 a.m. to noon)
- 11373 Cortez Blvd, Suite 302, Brooksville, FL 34613 (M-F 8:00 a.m. to 3:00 p.m.)
- 1194 Mariner Blvd, Spring Hill, FL 34609 (M-F 7:30 a.m. to 4:30 p.m.)
- 920 W. Jefferson St, Brooksville, FL 34601 (M-F 7:30 a.m. to 4:30 p.m.)

### PASCO COUNTY

- 5537 Gulf Drive, New Port Richey, FL (727-849-2600)
- 13911 Lakeshore Blvd., Suite 107, Hudson, FL (727-862-0569)
- Hours of Operation are 7:30 a.m. to 4:30 p.m. Monday - Friday.

### CITRUS COUNTY

- 401 N. Central Avenue, Inverness, FL (352-419-6526)
- 92 West Cypress Blvd., Homosassa, FL (352-765-4737)
- Hours of Operation are 7:30 a.m. to 4:30 p.m. Monday - Friday.



*Congratulations!* to our **East Coast Physicians** who earned **National Recognition** for **Patient-Centered Care!**



Back row: Dr. Shammi Bali, Melanie Caballero, ARNP, Jennifer Tippie, Michelle Horldt, Brelin Castaneda, Karen Johnson, Taylor Jacobs  
 Front row: Sherill Jones, Tiyama Delancy  
 Not pictured: Cathy Dancy



Back row: Sarona Hazelton, Michelle Beaty, Amanda MacFarlane  
 Middle row: Lynne Luebker, Bonnie Morris, Trakashia Lane  
 Front row: Dr. Hajera Fatima and Dr. Shaheen Pirani



NCQA Patient-Centered Medical Home™ standards emphasize enhanced care through patient-clinician partnership.

WASHINGTON, DC — The National Committee for Quality Assurance (NCQA) today announced that Access physicians Dr. Shammi Bali, Dr. Hajera Fatima and Dr. Shaheen Pirani received NCQA Patient-Centered Medical Home (PCMH) Recognition for using evidence based, patient-centered processes that focus on highly coordinated care and long-term, participative relationships.

The NCQA Patient-Centered Medical Home is a model of primary care that combines teamwork and information technology to improve care, improve patients' experience of care and reduce costs. Medical homes foster ongoing partnerships between patients and their personal clinicians, instead of approaching care as the sum of episodic office visits. Each patient's care is overseen by clinician-led care teams that coordinate treatment across the health care system. Research shows that medical homes can lead to higher quality and lower costs, and can improve patient and provider reported experiences of care.

"NCQA Patient-Centered Medical Home Recognition raises the bar in defining high-quality care by emphasizing access, health information technology and coordinated care focused on patients," said NCQA President Margaret E. O'Kane. "Recognition shows that Access Health Care Physicians, LLC's, above doctors, have the tools, systems and resources to provide their patients with the right care, at the right time."

To earn recognition, which is valid for three years, Access Health Care Physicians, LLC's, above doctors, demonstrated the ability to meet the program's key elements, embodying characteristics of the medical home. NCQA standards aligned with the joint principles of the Patient-Centered Medical Home established with the American College of Physicians, the American Academy of Family Physicians, the American Academy of Pediatrics and the American Osteopathic Association.



## FINDING MAYNARD CONTEST



Dawn Moon

**CONGRATULATIONS** to our East Coast winner, **Dawn Moon**, for being the first to find Maynard in the last edition of our newsletter.

Be the first to find Maynard hidden within this edition of our newsletter and win an exciting prize compliments of our Compliance Department.

**INSTRUCTIONS:** Circle Maynard's picture, scan and email it to [lcahill@accesshealthcarellc.net](mailto:lcahill@accesshealthcarellc.net).

**SPECIAL NOTES:** Maynard pictured in his wedding announcement, on trophies, on prize photos or on Health Fair displays/photos do not qualify as being hidden or part of this contest. Also, to be fair to all offices, the earliest you may submit your entry is July 5th at 8:00 a.m.

One final request, please search for Maynard individually vs. a joint effort so that we may be fair in rewarding one person on each coast a prize. Thank you for your understanding.

## Compliance Kudos

### EAST COAST QUARTER 1 REGULATORY COMPLIANCE AUDIT WINNER FOR HIGHEST SCORE:



Congrats to **Drs. Shaheen Pirani and Hajera Fatima and their team** for being the highest scoring office (**for a 5<sup>th</sup> time!**) with a score of **98.8%**!

In addition to housing the roving trophy over the next quarter, this team was treated to lunch courtesy of AHCP!

Will **YOUR** office be the next winner?!?

Left to right: 1st Row bottom- Dr. Hajera Fatima & Dr. Shaheen Pirani  
2nd Row Middle – Lynne Luebker, Bonnie Morris, and Trakesia Lane  
3rd Row Top- Sarona Hazelton, Michelle Beaty, and Amanda McFarland



## Blood Drive held Thursday, March 3rd

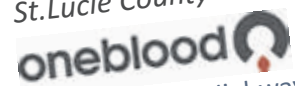
Tricia Ubidia –

Thanks so much for your help in March at your last blood drive! Because of your efforts we saved 21 lives with the blood collected!

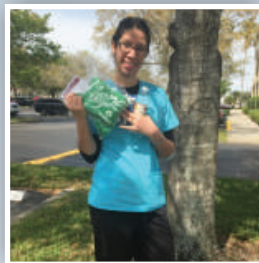
I was wondering if you would like to do something again in July? I have many dates available..

Please let me know if this is possible... Thanks Tricia!

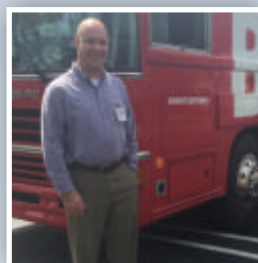
**Sean Dennett EMT-B**  
Community Relations Coordinator  
St. Lucie County



7572 South US Highway 1  
Port Saint Lucie, FL 34952



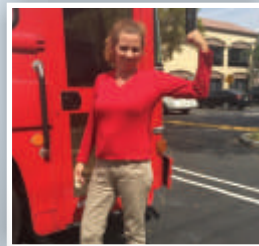
Brelin Castaneda - Blood Donor



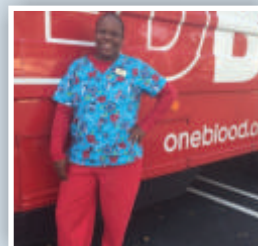
Candido Arcis- Blood Donor



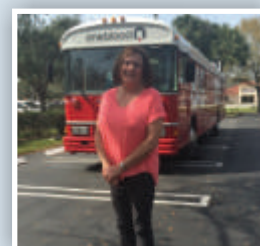
Dr. Kung -Blood Donor



Helen Ann Lowery - Blood Donor



Sherril Jones - Blood Donor



Pamela Bigger - Blood Donor



One Blood Bus



Michelle Horltd- Blood Donor

## Welcome Aboard

### To Our New Employees!



Alex Joseph	3/28/2016	Karen Cross	2/22/2016
Alicia Ketchum, ARNP	3/2/2016	Karrie Carpenter	1/4/2016
Allison Cowhig	3/28/2016	Kathleen Midolo	1/12/2016
Amanda Mulcahy	3/1/2016	Kathy Abbuhl	2/10/2016
Amanda Robles	1/11/2016	Kathy Matuszak	2/15/2016
Angela Atehortua	1/19/2016	Kelly Johnson	2/25/2016
Anita Campo	3/28/2016	Kenia Harrell	3/7/2016
Ashley Brooke Greene	3/28/2016	Kimberly Carpenter	2/22/2016
Ayham Alshaar, MD	2/15/2016	Kristina Booth	4/18/2016
Brianna Olson	3/21/2016	Lizandra Amill	1/18/2016
Bridget Bullock	3/30/2016	Marykay Holt, ARNP	2/22/2016
Catherine Medel	3/8/2016	Melissa Pineda	4/4/2016
Christina Goodwin	2/8/2016	Mercedes Risher	2/16/2016
Christine Mintz	3/21/2016	Merceil Gordon	2/8/2016
Connie Hilton	5/2/2016	Michael Muchler	4/29/2016
Daisy Aponte	2/18/2016	Miriam Radcliffe	1/11/2016
Dana Stiles	3/28/2016	Monica Hall	2/8/2016
Daniel Barnard	5/9/2016	Nicole Dungan	4/18/2016
David Sheridan	3/15/2016	Nikeesa Khobani	1/25/2016
Debbie Echavarry	4/4/2016	Olga Taylor	1/11/2016
Debby Eudy	2/11/2016	Osmer Puerto Arias	3/14/2016
Eduardo Fonseca Gonzalez	3/28/2016	Rosemary Repetti	4/7/2016
Eglis Tomas Carralero	2/29/2016	Ross Worrell	3/17/2016
Erica Girsch	4/5/2016	Samantha Nunes	1/11/2016
Eshanda Redding	4/4/2016	Sara Schmidt	3/21/2016
Faye Torres- Loc	2/1/2016	Sean Flaherty	4/25/2016
Felicia Laughlin	1/4/2016	Sharon Garry, PA-C	5/9/2016
Frank Stiles	4/12/2016	Shawndae Harvey	4/11/2016
Genesis Castillo	2/28/2016	Staci Libenson	2/22/2016
Ghislaine Robinson	1/18/2016	Steven J. Peterson	2/8/2016
Giselle Gomez-Zayas	3/14/2016	Taylor Sorrels	4/18/2016
Heather Swansinger	5/11/2016	Theresa Daughton	3/9/2016
Jennifer Williams	12/23/2015	Tina Wilson	3/14/2016
Joanne Woods	3/7/2016	Todd Freitas	2/9/2016
Jocelyn Mejia	2/8/2016	Toni Martin	3/21/2016
Johna Walker	2/28/2016	Tracey Mulkey	1/4/2016
Julie Ortelli	4/11/2016	Vera Kokes	3/15/2016
Kahlee Arthur	4/8/2016	Wanda "Gail" Harris	12/28/2015



*Congratulations!*

**...TO OUR PHYSICIANS WHO EARNED NATIONAL RECOGNITION FOR PATIENT-CENTERED CARE**

**NCQA Patient-Centered Medical Home™ standards emphasize enhanced care through patient-clinician partnership.**

WASHINGTON, DC—The National Committee for Quality Assurance (NCQA) announced that Access Health Care Physicians, Dr. Javier Gonzalez, Dr. Robert Hartzell, Dr. Rashid Saba, Dr. Sheetal Patel, Dr. David Sassano and Dr. Jaime Torres, II received NCQA Patient-Centered Medical Home (PCMH) recognition for using evidence-based, patient-centered processes that focus on highly coordinated care and long-term, participative relationships.

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To find clinicians and their practices with NCQA PCMH Recognition, visit <http://recognition.ncqa.org>.

**About NCQA**

NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA's Web site ([ncqa.org](http://ncqa.org)) contains information to help consumers, employers and others make more informed health care choices.



**Dr. Sheetal Patel**

From L to R: Beth Moore, Michelle Fortin, Dr. Sheetal Patel, Kathleen Katherina



**Dr. Javier Gonzalez**

From L to R: Wanda Casillas, Dr. Javier Gonzalez, Jennifer Deskins, Ninoska Digiovanni



**Dr. David Sassano**

From L to R; Cindy Miller, Dr. David Sassano, Terri Osborn



**Drs. Robert Hartzell and Rashid Saba**

Back Row: Greg Sylvia, Dr. Rashid Saba, Mary Cooper, Lisa Pritchard, Dr. Robert Hartzell, Susan Schickley ARNP, Tiffany Williams  
Front Row: Cortney McKeiver, Chris Goodwin, Destiny Waddy, Marjorie McIntosh  
Not pictured: Elizabeth Leon, Danyeil Schepper



**Dr. Jaime Torres, II**

Front Row: Dr. Edu Kirindongo, Dr. Jaime Torres, II, Mark Barnhurst PA-C  
Back Row: Bridget Bullock, Felecia Souther, Jennifer Geer, Kandi Pace (Team Lead), Amber Williams Not in photo: Heidi Townsend, Tanya Taylor

*What is the difference*

**between a Registered Dietitian Nutritionist (RDN) and a Nutritionist?**

Submitted By: Robin O'Rourke, MAED, RDN, LDN

Many people mistakenly use the terms "dietitian" and "nutritionist" interchangeably. While the two professions have similarities, they maintain distinctive qualities. One main difference between dietitians and nutritionists is the legal restrictions that each title carries.










Registered Dietitian Nutritionists are required to earn at least a Bachelor's degree (in 2020, everyone will be required to have a Master's degree). This program must be approved by the Dietetics' Accreditation Council for Education in Nutrition and Dietetics (ACEND) and include a practical component performed in a career-related site. In addition, the program must provide course work that covers subjects in: Chemistry, Biochemistry, Physiology, Microbiology, Food and nutrition sciences, Computer science, Business, Sociology and Economics.

A Registered Dietitian is a Nutritionist, but not every Nutritionist is a Registered Dietitian. Registered Dietitian Nutritionist is a legal credential with a nationally recognized exam and standards that must be met to take the exam and maintain registration. Many states require Dietitian Nutritionists to also be licensed in that state in order to work even if they have their national credentialing. There are no specific requirements or recognized guidelines for credentials as a nutritionist.

The nutritionist profession is much less protected under the law and often free from government regulation. Some states may require nutritionists to obtain an occupational license from a Board of Nutrition, while other states allow individuals to practice as nutritionists without any previous education, training or work experience. Although some nutritionists may not need any educational background to practice in their state, they will likely need to complete some formal coursework in nutrition-related subjects to qualify for employment.

**ACCESS HEALTH CARE PHYSICIANS**

**MEDICARE INSURANCE REQUIREMENTS**

 <b>Annual Eye Exam Glaucoma Screening</b>	 <b>Control Blood Pressure</b>	 <b>Take Your Medication as Directed</b>
 <b>Annual Colonoscopy Or Stool Test</b>	 <b>Control Blood Sugar Cholesterol and Triglycerides</b>	 <b>Routine Blood Work (Annual and as Needed)</b>
 <b>Bi-Annual Mammogram (Female Patients 40-69)</b>	 <b>Annual Pap Smear (Female Patients 20-65)</b>	 <b>Routine Office Visit (Twice a year and as needed)</b>



# W!OW Winners!

## CONGRATULATIONS to our January through April W!OW Winners!

**April Giglio (Front Office, Dr. Benson's Office)** April is a true team player. She goes above and beyond in her performance of her job. She goes from front office to back office. She is a hard worker and does what she is asked and more. She has, without a complaint, filled in when other employees are out. She is quick to identify a problem and find a solution or ask for help. She truly is a superstar!

**Julie Erickson (Compliance Documentation Auditor/Trainer)** Julie has been handling a job in addition to her own for months now and is doing phenomenal at being two people! I never have to question how hard she is working and the excellence she brings to her position. She is an awesome employee and is well respected by all of her co-workers! Julie, thank you for all that you do!

**Courtney Johnson (Medical Assistant, Dr. Munoz-Delgado's Office)** Very professional when treating patients regardless of who they are. Polite and understanding. Courtney is very dedicated and loyal to her job. She treats everyone as if they were family regardless of who they are. We are so happy to have her be part of the Access Family.

**Lorianna Crego (Operations Coordinator)** Lori has done a wonderful job juggling... keeping our department running while also training two new team members in Operations. She has managed to get everything done and do a fabulous job training all at the same time. She is a tremendous asset to the Operations team!

**Debbie Haney (Team Lead, Dr. Varlakov's Office)** Debbie is a superstar in every sense! She is not only our fearless Team Lead but also the two MA's we were short! She has accepted and taken on this great responsibility with optimism, attention to detail, kindness and the patience of a saint! She is one of the most amazing people we know! It is a true inspiration and privilege to work with her. She deserves this recognition.

**Tanya Taylor (Front Office, Dr. Torres/Mark Barnhurst's office)** Tanya was an integral part of obtaining our newly acquired PCMH status for our office. In addition to her front office duties, she assists others as much as possible. She takes initiative for special events for our patients, and she is an excellent asset to our clinic and to Access. Tanya always has a positive attitude that is infectious!

**Farida Hutchinson (Team Lead, Dr. Kung's Office)** Farida is the backbone of the office! She is always multitasking and always has a smile on her face no matter what kind of situation she is dealing with. Our office is lucky to have her!

**Carlis Helton (Medical Assistant, Drs. Diaz/Denner/Miller's Office)** Carlis has been working very hard to learn as much as she can. She is very helpful and dependable. She has taken on several projects for the back office, such as creating an order/supply book, updating and organizing pharmacy lists, contact lists for diagnostic testing, labs, etc. She helps the front office with scanning in between rooming patients, and working on tasks. She is always eager to learn and help in any way she can.

**Shawna Wilson (Team Lead, Main Office)** Our office is new to managed care and without Shawna, I would be lost!! We have met with her several times, and called her

constantly. She answers our emails the same day and has personally made me feel more comfortable. She is always so helpful and friendly. Shawna is an amazing part of Access and I couldn't be more thankful for her help!

**Lori Epperson (Referrals, Dr. Lorenzo's Office)** Lori's customer service is something I admire, not just with our patients but with her consistent positive attitude and patience with our staff. No matter how busy or hectic the day may be, her mood does not sway. She is always so helpful and diligent. I strive to be more like her every day!

**Bridgett Werry (EHR Trainer)** Bridgett has shown excellent leadership skills. She comes to work promptly, does her job well and always has a huge smile on her face. She demonstrates the true meaning of TEAMWORK! I can always count on her to assist, execute and deliver!

**Kelly McEathron (Human Resources Coordinator)** Kelly wears many hats and has been a true star player at Access. She doesn't hesitate to jump in and help any department that needs assistance, including our special events. Her fantastic proofing skills has saved us from misspelled words and typos in recent newsletters as well! It is a pleasure working with her on any project.

**Lisa Runyon (Front Office/Referrals, Dr. JA Pierre's Office)** Lisa is very helpful, well rounded in knowing the front office, pleasant to the patients, never afraid to pitch in and help whenever needed, completes all her assignments, always has a smile on her face, and is on point with getting our office in check for Compliance! She is definitely a WOW to us!

**Christine Richard (Front Office, Dr. Muftah's Office)** Christine is a WOW employee! She knows all positions in the office and can always help her coworkers with anything they ask and always with a great attitude. What can we say, she is WOWsome!

**Kristy Smith (Medical Assistant, Dr. Reynold's Deltona Office)** Kristy has shown such great improvement since her transfer to our office! She is willing to learn from other coworkers as well as offering her knowledge to them. It has been a true pleasure having her join our team!

**Kurt Cariveau (Operations Coordinator)** Kurt has been a great addition to the IPA Operations team! As a new member he was assigned to set up and manage the IPA POD meeting. He had never attended one but made all the arrangements, created the invitation list, sent out invites to 300+ potential guests, helped manage the rsvp list and overall helped the event to be a huge success! Great job, Kurt!

**Joeline Watson (Team Lead, Dr. Kroll's Office)** Joeline does a truly phenomenal job here. She wears a LOT of hats but what I love about her most is that she genuinely cares for our patients. She goes above and beyond often. She rarely, RARELY, complains and when she does, there's merit to it. I want it to be known that she is valued and appreciated not just by our office, but by our corporation as well.

Each winner received a \$25 gift card and an award certificate.

We appreciate the nominations every month.

# Kudos

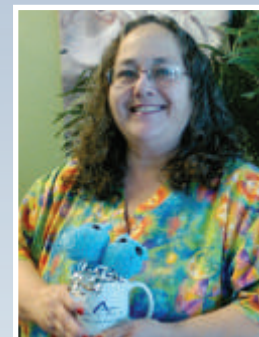
## BIRTH ANNOUNCEMENTS:

Congratulations to **Anjel Nero** on the birth of her first grandbaby! **Skylar Jean Lorraine Nero** was born February 10, 2016 at 12:14 pm weighing 7 lbs 3 oz and 20" long! "I've been told by other friends who have grandchildren that having grand babies are the best and although I was sure they were not far from the mark of truth, there's just no way I could feel anything close to the love that I have for my son and daughter for another. I was wrong. My heart overflows with love I didn't even know existed." Anjel Nero



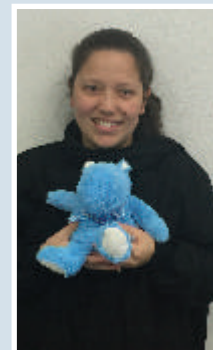
Candice Miracle

Congratulations to **Candice Miracle, Melody Ludwick, Nora Spadafora** and **Elizabeth Leon** who each submitted an entry at exactly 8:00 am!

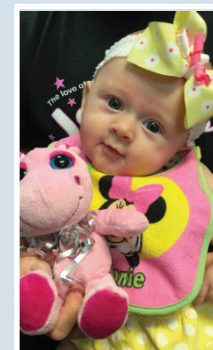


Melody Ludwick

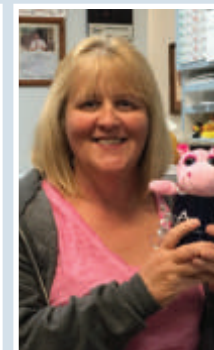
Will you be our next winner?



Elizabeth Leon



(L) Kyliegh Spadafora, (R) Nora Spadafora's granddaughter gave Maynard a forever home!



## DAV HONORS DR. PARIKSITH SINGH

On May 21st, Disabled American Veterans of Hernando County, Chapter 67, held an Open House for their New Home located at 15229 Cortez Boulevard, SR 50, Brooksville, Florida 34613. **Dr. Pariksith Singh** was honored with a plaque for his generous support in helping the Veterans of Hernando County. Pictured is Dr. Singh riding "the Storm".



## COMPLIANCE

Congratulations to **Julie Erickson, CPC, CPMA, CEMC** Compliance Documentation Audit Supervisor/Trainer who recently passed her Certified Evaluation and Management Coder exam.

## CONGRATULATIONS TO MR. AND MRS. MAYNARD!

Maynard and Syrah know that you were all hoping to get an invitation to their wedding on February 14<sup>th</sup> which was to be held at Auro Community Garden. They send their apologies for a last-minute change of plans and venue. The happy couple decided to keep it simple and eloped to Las Vegas on February 14<sup>th</sup> where they were immediately married by .....



none other than ....Elvis!!

After taking their vows, Maynard and Syrah took in a show, walked around the strip, won a few dollars on slots, and then caught a plane to Hawaii where they enjoyed a fabulous two-week honeymoon, compliments of Access Health Care!

**HIPAA HIPPO HOOOOORAY!!!!!!!!!!!!**



# More Kudos!!

## ALL ACCESS OFFICES:

- I love the doctors and the staff at all of the offices associated with Access. I'm always treated with kindness and respect.

## Dr. Dalton Benson and Staff:

- I am extremely happy with your services.
- Every time I come to Dr. Benson's office I am treated with kindness and quick service. The nurses are very friendly and courteous. They are the best!

## Dr. Mayra Munoz-Delgado and Staff:

- I've been to the location on Mariner Boulevard several times to see John Garrett. I'm from New York State and it amazes me how friendly everyone is in that office. They all should have a gold star by their name. From the time I enter that building until the time I leave, they make me feel welcome and I know I've been treated well. Dr. Delgado has the friendliest attitude toward her patients. She takes her time with me and gets to the bottom of my problem. The entire staff from the front desk back to the exam room, they all make me feel so good. If there's anything they can do for me, they'll do it. I just can't tell you how good it is to go to a facility like yours. You should be very proud of that office and everyone who works there. I've never, ever, been treated badly. I like to say hello and I like for people to say hello back, and they do. They always ask how everything is and they truly care. I just want to say thank you and please say thank you to all of them!

- It can't get any better than it is!
- Great visit with John Garrett. All staff were helpful.
- This office and staff are great!
- I'd be very likely to recommend John Garret to other patients.
- An absolutely **terrific** doctor and staff. One of the very best I have ever encountered.
- Thank you all for everything!
- There is not enough paper supplied to list my praises of John Garrett. He not only patiently listens to my concerns, he responds with answers that let you know he is extremely knowledgeable in what he is doing. That's something rare these days! His staff also performs in a professional manner. I hope nothing changes. These things are hard to find nowadays.

## Dr. Javier Gonzalez and Staff:

- I am very happy with the doctor and his staff. No complaints.
- Everything is very well in Dr. Gonzalez's office.
- I am very happy!

## Drs. Robert Hartzell and Rashid Saba and their Staff:

- Mary Cooper is awesome and always very helpful.
- The nurses have always been very professional and friendly. I like that.
- Continuing the same fantastic service works for me!
- All of your staff are knowledgeable and caring.

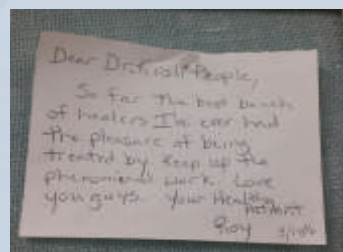
# PATIENT PRAISE:

## Dr. Raghu Juvvadi:

- Dear Dr Singh - I'm writing you to inform you about the excellent care Dr Juvvadi gave my Father. His compassion and care for my Father was exceptional. He treated my Father as his own Father. He was such a huge resource to me and my sister during his last month. He made sure my Father was comfortable and we were informed at all times of his care. He followed his care to the very last day. I can't tell you enough how important that was to my family. My sister and I knew he was only a phone call away if we had a question. I just felt you needed to know how much we appreciated the excellent care.

## Dr. Brian Kroll and Staff:

- I would like to let someone know about the excellent work done by Jennifer Miller at the office of Dr. Brian Kroll. I hope you pay her well because she deserves to be treated very well for her sincere care and compassion she has for the patients she is in charge.
- Pinned to Dr. Kroll's Brag Board:



## Julie Long PA-C:

- "I was very sick in February of this year. I believe I would have died had it not been for the excellent health care I received from Julie Long. Her attention to detail is wonderful."

## Dr. Harish Madnani and Staff:

- Stay the same! Great staff. Great doctor. Great patient care.
- Doing a great job! Great staff. Give them a raise.
- Dr. Madnani, with his warm smile and kind eyes, is one of those men who loves humanity and, in turn, renews your confidence in the human race, besides being a very, very good doctor. Many years ago my father told me, "When you hire key people in your organization, make sure they are smarter than you are." For some reason that comes to my mind. Thank you for bringing this lovely man into my life. Kindest regards.

## Drs. Menezes:

- Irene Valdez-Phillips, Arlene Scala and Jessie-Lynn Jones are great people. Whenever we call, they go above and beyond with getting us appointments, referrals and refills.

## Dr. Dan Pulsipher:

- If all health professionals were like Dr. Pulsipher and his staff, we would have no problems at all. They are the best I've ever had.
- I am very pleased with Dr. Pulsipher and this office are excellent.

continued on page 7

# Physician of the Year



It is a privilege to announce that our very own Dr. Ashish Patel was presented with Oak Hill Hospital Nurses' Choice Award for Physician of the Year at the Nursing Year in Review Awards Ceremony held on May 12th at Silverthorn Country Club.

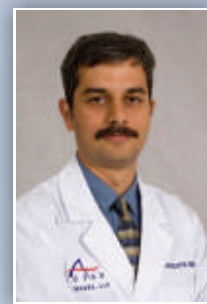
This prestigious award was presented for Dr. Patel's support of the Mission, Vision and Philosophy of Oak Hill Hospital's Nursing Department and for his dedication as a team member to provide excellent service to every patient, every time.

Of special note, Dr. Yuliya Markova-Acevedo was also nominated for this prominent award!

Congratulations Dr. Patel for this wonderful achievement!

## Access Health Care Founder Invited to Co-Present Panel on

# "Scaling Medical Practice"



Pariksinh Singh, MD has been invited to co-present at the Maui Mastermind Accredited Investors Wealth Workshop entitled "Scale Your Medical Practice" from 8:30 am to 3 pm on July 23, 2016. The workshop will be held at the Tampa

Marriott Westshore 1001, N. Westshore Boulevard, Tampa, Florida 34607. Dr. Singh joins David Finkel, who is the co-author of SCALE: 7 Proven Principles to Grow Your Business & Get Your Life Back, and the CEO of Maui Mastermind®, one of the world's premier business coaching companies. Scaling Your Medical Practice will discuss proven strategies to grow a physician's practice, increase cash flow, and create more personal freedom. The workshop is intended for physicians. Physicians are invited to spend a day with colleagues and industry leaders to see what opportunities there are to restore or simply enhance their profitability and passion. Experience shows that physicians who are entrepreneurial, open minded, deliberate, and dedicated have better professional, financial, and personal life results. The workshop will help physicians explore why and how this happens. The workshop will be moderated by Mr. Alan Gassman, who is a partner in Gassman, Crotti & Denicolo, PA.

# Birthday Kickoff

Access is pleased to present the kickoff of our Birthday Celebration Program honoring our patients at the main office during the month of their birth!

The month of May was our first celebration and we created a celebration board which is hung in our Enrichment Center.

Birthday cards were also mailed to all patients seen at the main whose birthdays were in May. This program shall continue monthly with a plan to expand to all offices soon.



## Word Search Answers





# Leaving a Positive Footprint Wherever We Serve

"We contribute wherever we can. We are not just responsible for each patient, but the whole population." --- Dr. Singh

**Access Health Care and the Access Health Care Team strive to always make a positive impact wherever we serve.....**

## Instrumental in developing:

- Auro Community Garden
- Outreach Centers
- Employment Opportunities
- Enrichment Center for patient courtesy
- FREE Health and Wellness Lecture Series offered to our patients and our community.
- Continuous Diabetes Education Programs.



## The following have always counted on our support:

- People Helping People
- Disabled American Veterans
- Behind the Stone Ministries
- Red Crescent Clinic
- Neighborhood Schools
- Ambulance Services in India
- The Indigent in our Community and India

"Auro Garden is the very thing that has made a difference in many people's lives. With quality produce, it is worth every bit of what it is." --- Dr. Maria

"Community health is the key. A healthy community is the basis for a healthy individual." -- Dr. Singh

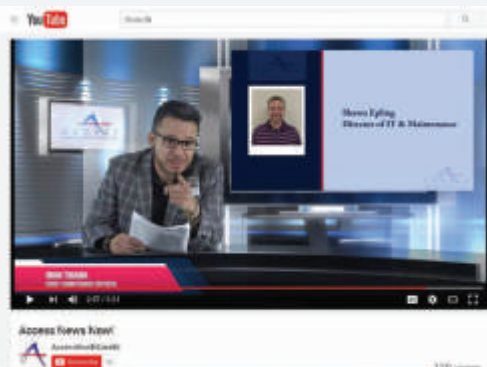


## WINNER - BEST IDEA CONTEST Congratulations!



**Richard (RD) Walker** is the WINNER of our Best Idea for Patient Engagement contest for submitting his idea on Medication Adherence. He will receive an award certificate as well as a gift card! Thank you to everyone who submitted an idea... we had some great ones!

## NEWS FLASH!



We are excited to announce the rollout of our monthly "**ACCESS NEWS NOW**" video news updates!

The videos will be approximately 2-3 minutes long and will provide updates on the current happenings within the company.

This is a quick and easy way to stay informed on the "who's, where's, what's & why's"!

Follow the link below for the first of many . . . and enjoy!!

<https://youtu.be/M5yggKSoOXY>

If you would like to provide newsworthy happenings for future videos, I encourage you to do so by emailing me at [jtiana@accesshealthcarellc.net](mailto:jtiana@accesshealthcarellc.net).



Patient **Burnis Oliver** delighted the Main Office on St. Patty's Day when he showed up wearing a kilt!

## MORE PATIENT PRAISE:

### Dr. Michael Reynolds (Deltona Office):

- Keep as you are. Clean office, cordial, knowledgeable staff, excellent doctor.
- Nothing needs to change. This is a great office with a wonderful staff and awesome provider.
- Dr. Reynolds is the best. We love the staff. They are very helpful. He is most professional and compassionate to patients. There is no better place for health care.

### Dr. David Sassano and Staff:

- This office always goes out of their way to help me and make me feel comfortable.
- Great health care provider from front desk to office!
- I'm very satisfied. The staff is very courteous and always smiling. Makes my visit worth it.
- Super! Very nice. We even told our friends about how nice.
- As soon as I walk in I am greeted with a smile and a hello. The place is always clean. Dr. Sassano is friendly and helpful. I would recommend him to everyone.
- I love coming to our doctor's office. Everyone is so cheerful and always smiling. They are excellent! No wait times! Always ready with a smile. The doctor listens very much!! Thank you Dr. Sassano!
- I have no complaints. Excellent! Everyone is fantastic in this doctor's office. I never have to wait. The doctor is a great listener and helps. The staff is fantastic.
- What a nice staff and clean office. They make me feel at home.
- My stay at Bayonet Point was the best care because of the follow-up from Dr. Sassano and Access doctors. I'm very pleased.

### Dr. Maria Scunziano-Singh:

- This was my first visit with Dr. Scunziano. She spent a lot of time to know my history and concerns about what medical issues I might have. Very professional and caring. Liked her personal interest in me.

### Dr. Apurva Shah and Staff:

- I am extremely satisfied. I trust this doctor and his staff.
- The staff is exceptional and I am always greeted with a smile!

### Dr. Jatin Sheth and Staff:

- I am very satisfied with the doctor and staff at Access Health Care. I cannot think of anything that could improve the care I receive from the doctor and staff.
- Your employees need raises because they always make me feel welcome and laugh!

### Dr. Danish Siddiq and Staff:

- Dr. Siddiq is great!
- I love Amanda Crews, Tyler Trowell and Dr. Siddiq. They are always very helpful.
- Dr. Siddiq and his staff are a pleasure. It makes going to the doctor a pleasure.

### Dr. Varlakov and Staff:

- Linda McGee, Laura Shaw and Lauren Hinchey were very professional. Please give them a raise

and place something in their personnel file. What a great job they are doing! They are an asset to your company. All have excellent bedside manner and care for the patients. This was my first visit and I was very impressed. I will be coming back!

- I have many health issues and no quality of life. It is hard for me to do daily tasks and I have small children. Finally! This office has done more for me than any other PCP since 2007. I can't thank everyone enough for helping me get well.

### Drs. Veselin Stoyanov and David Herndon and their Staff:

- I tell everyone how great it is here. Your entire staff is so efficient, kind and polite. I absolutely love Yana! I have sent my friends here. My best friend started here this year. God Bless You and Thank You!
- Call my mom and dad to change to Access Health Care please!! My dad needs a **good** doctor.
- Everything and everyone was very good.
- All the people were great.
- I like Dr. Stoyanov, Yana Geyvandova, ARNP and Amber Duren, ARNP very much. They are the best. The staff is always friendly and treat me well and with respect.
- Thank you for great care. I love being healthy!
- Erica was great with my flu shot. I had it before but never without pain. She gave me the shot and I didn't feel a thing!

### Drs. Jaime Torres, II and Edu Kirindongo and Staff

- Everything's good!
- Dr. Kirindongo is a very good doctor. We like him.
- I love you guys! I'm so happy I found you. I love Dr. Torres because he is my angel come from heaven and everyone treats me so good. Bless you all!
- Everyone is very courteous, professional and thorough. We're very happy with Access.
- You guys are great! We love all of you.
- Felicia Souther is a wonderful, caring, dedicated, thorough, reliable Medical Assistant. She should be cloned. Dr. Kirindongo was wonderful as well. The ladies at the desk are wonderful also!
- Keep listening to patients. It feels good!
- Dr. Kirindongo seemed to really care!
- You have the best help!
- Dr. Torres is great! Amber Williams is wonderful!
- All my visits have been great. Thank you all!
- Mark Barnhurst, PA-C and Jen Geer are always extremely helpful. They listen and offer solutions.
- Everybody in this office and in the company are amazing! I love you all!
- Great experience!!
- Great people, great service!



# Compliance Kudos



## WEST COAST QUARTER 1 REGULATORY COMPLIANCE AUDIT WINNERS FOR HIGHEST SCORES:

Maynard would like to share the regulatory audit results for 2016 Quarter 1 with everyone.

Congrats to **Dr. Danish Siddiq and his team** for being the highest scoring primary care office (for a 3rd time!) with a score of **99.4%**!



L to R: Amanda Crews, Dr. Danish Siddiq, Tyler Trowell, Cathy Allen-McDonald



L to R: Kimberly Palmer, Rosemary Norman, Patricia Sizemore, Maria Cruz, Nicole Rose (Not pictured: Drs. Kevin Palmer and Mallik Piduru)

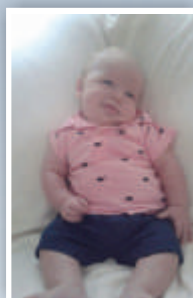
Congrats to **Drs. Kevin Palmer and Mallik Piduru and their team** for being the highest scoring Specialist office (for a 4th time!) with a **PERFECT SCORE OF 100%**!

In addition to housing the roving trophy over the next quarter, these teams will be treated to lunch courtesy of AHCP!

**SPECIAL NOTE:** Drs. Palmer and Piduru and each member of their team also received a gift card for scoring a perfect 100%!

Will **YOUR** office be the next winner!?

## Here are some news-worthy items from the Quality Department:



Congratulations to **Joan Weaving, Quality Department**, on the birth of her first grandbaby! **Dallas** was born January 11, 2016 and he has become her bundle of joy!

Congratulations to  
 • **Ernesto Nunez**, CCDI has passed his CPC and CPMA certification  
 • **Yolanda Nieves** has completed her RHIA degree

- We would like to welcome:
- o **Eduardo Fonseca**, CCDI Spring Hill
  - o **Osmer Puerto**, CCDI Spring Hill
  - o **Eglis Tomas**, CCDI Spring Hill
  - o **Zoilamis Gutierrez**, CCDI Tampa
  - o **Carlos Barrameda**, CCDI Tampa



## Quality Department all dressed up for Red Nose Day



Front row- Candice Miracle, Joan Weaving, Angela Sancenito, Britany Glazier, Yolanda Nieves, Ashley Raposo; Back row- Jess Kreider, Angela Nutile, Ellen Hutt, Joy Thorne

NUTRITION SERVICES IS PLEASED TO ANNOUNCE  
**WEIGH TO GO**

A FREE weight loss Support Group for Access patients to help support and assist each other through their journey.

- SHARE GOALS
- PEER SUPPORT
- RECIPES/FOOD IDEAS
- QUESTIONS/ANSWERS

WHERE: 5382 Spring Hill Drive, Spring Hill, FL 34606  
 RSVP: (352) 200-2190  
 When: 2:00-3:00 PM

May 12 <sup>th</sup> & 26 <sup>th</sup>	September 15 <sup>th</sup> & 29 <sup>th</sup>
June 9 <sup>th</sup> & 23 <sup>rd</sup>	October 13 <sup>th</sup> & 27 <sup>th</sup>
July 14 <sup>th</sup> & 18 <sup>th</sup>	November 10 <sup>th</sup> & 17 <sup>th</sup>
August 18 <sup>th</sup>	December 8 <sup>th</sup> & 22 <sup>nd</sup>

RSVP with Carrie Novack, MA at (352) 200-2190

NUTRITION SERVICES IS PLEASED TO ANNOUNCE A NEW FREE LECTURE SERIES  
**NUTRITION EDUCATION**

OPEN TO THE COMMUNITY!

PRESENTED BY: Robin O'Rourke, RDN, LDN/Carrie Novack, MA  
 WHERE: 5382 Spring Hill Drive, Spring Hill, FL 34606  
 RSVP: (352) 200-2190  
 WHEN: 2:00-3:00 PM

May 17 <sup>th</sup> Food Safety	September 20 <sup>th</sup> Cooking Class
June 14 <sup>th</sup> Trip to the Grocery Store <i>*Limited Space Available</i>	October 18 <sup>th</sup> Healthy Snacking
July 19 <sup>th</sup> Food Borne Illness	November 22 <sup>nd</sup> Holiday Eating
August 9 <sup>th</sup> 2015/2020 Diet Guidelines	December 13 <sup>th</sup> How to make the most out of your leftovers

RSVP with Carrie Novack, MA at (352) 200-2190

**Information for our Valued Patients:**

A permanent drug drop-off box is now available during normal business hours in the lobby at the Sheriff's main office located at 18900 Cortez Boulevard in Brooksville.

There is no cost to drop off unwanted, unused, and/or expired prescription and over the counter medications, as well as veterinarian prescriptions.

**Information for our Valued Patients:**

Three metal boxes have been placed in Pasco Sheriff's Offices and are available during normal business hours at the following locations:

Dade City - 34609 State Road 52  
 New Port Richey - 7432 Little Road  
 Trinity - 11530 Trinity Boulevard

There is no cost to drop off unwanted, unused, and/or expired prescription and over the counter medications, as well as veterinarian prescriptions.



# Medical Supplies & Equipment

GAUZECUVETTESYS  
 NSOAPHKSUTUREST  
 RCRUTCHESWWBTDE  
 DEPRESSORQITART  
 WJOGBANDAGEPPEH  
 RSYRINGEGLOVESO  
 AMSMICROSCOPESS  
 PNCUPSALCOHOLIC  
 SETHERMOMETERNO  
 PESCALESTRIPSGP  
 LDSVZTWEEZERSPE  
 ILSASWABSTICKAJ  
 NEHNEBULIZERLDZ  
 TSAUTOCLAVEMASK  
 CWALKEROINTMENT

- |             |            |           |
|-------------|------------|-----------|
| thermometer | depressor  | wipes     |
| autoclave   | dressing   | soap      |
| tweezers    | sutures    | gauze     |
| needles     | gloves     | cups      |
| strips      | microscope | swabstick |
| pads        | cuvettes   | nebulizer |
| wraps       | crutches   | alcohol   |
| mask        | syringe    | splint    |
| stethoscope | walker     | bandage   |
|             | ointment   | scales    |
|             |            | tape      |



## MORE ON OUR HIGHLIGHTED PHYSICIAN

### Dr. Hoa Van Nguyen, DO Performs Breakthrough Procedure

Medical options for those who suffer with chronic allergies and sinusitis, until recent years, have been limited to medications that are often ineffective or painful surgery that requires removal of bone and tissue. In recent years, however, many ear, nose and throat doctors (ENTs) have been turning to a breakthrough procedure that is minimally invasive and has proven to be effective.

Balloon Sinuplasty/balloon sinus dilation is a relatively new procedure that ENT physicians have been providing to help treat patients with chronic sinusitis. Unlike sinus surgery that causes pain and scarring, balloon sinus dilation is a two-hour procedure that is done with local anesthesia in lieu of general anesthesia. A small balloon is placed into the nose and is inflated to widen the sinus opening without having to remove tissue.

Dr. Nguyen has been performing and assisting with Balloon Sinuplasty for the past two years in Miami prior to joining Access. "There is less trauma and pain, and there is less recovery time," said Dr. Nguyen. He stated the balloon catheter is put into the nose and is inflated, dilating the sinus cavity, making the opening larger, more open. The procedure causes "microfractures" in the bone. When it heals, the larger opening remains. "It's effective, benefits the patient and improves quality of life," Dr. Nguyen said. "I wouldn't push it if it didn't work."

As an ENT physician, Dr. Nguyen specializes in Otolaryngology and Otorhinolaryngology. He provides common ear, nose and throat procedures, such as irrigating wax build-up in the ears, and providing adenoidectomies and tonsillectomies. However, his expertise expands beyond into other specialties. Dr. Nguyen said different areas of the country have different demands. When he was working down in south Florida, he worked more with rhinoplasty and facial plastic surgery. However, the area he specializes most in is the treatment of allergies and sinusitis.

"Allergy and sinus issues are throughout the country," he said. "When it comes to the nose, that's our field. Everything you breath is through your nose. You inhale pollens and dander. ... With allergies, the chronic inflammation causes polyps."

At Dr. Nguyen's practice, allergy patients get the full package. If medicinal treatments do not work, surgical options are available.



L to R: Kelly Falcone-Ott, Grace Bernal, Dr. Hend Abdelmalek, Dr. Harish Madnani, Liz Rutter, Amanda Short

Access was honored to have Lynda Benson, Chief Quality Officer and Dr. Maria Scunziano-Singh, present to Dr. Harish Madnani and Dr. Hend Abdelmalek our first 3-Year Quality Award at the April POD meeting. Dr. Madnani and Dr. Abdelmalek were honored for being the only wholly-owned Access PCP office to earn a 5 Star Quality rating for their Medicare managed care plans three years in a row. The Access Operations team along with representatives from the Quality team helped the doctors and staff celebrate with a special lunch from Olive Garden. The lunch included star decorations and balloons to reward the doctors and staff on this great achievement and all their hard work and dedication to working on the 5 Star Quality Measures.

During the lunch, Dr. Madnani was quick to credit his entire office staff as being part of their success. "It takes the whole team to get this done." This office has worked diligently over the past several years to get their patients in to be seen, to develop a relationship with the patients and to get the Quality Measures completed and properly recorded in the medical record. It takes every person in the office doing their part for this kind of success. Congratulations to Dr. Madnani, Dr. Abdelmalek and the whole office staff! Access Operations and Quality look forward to being able to honor even more offices next year.



## HEALTH FAIR

Access Health Care is pleased to participate in numerous health fairs throughout the year. On March 26, 2016 Dr. Maria Scunziano-Singh attended the Hernando County Health Fair hosted by Hernando Chamber of Commerce at Towne Center Square in Spring Hill. She presented a very informative lecture entitled "Living Junk Free to Balance Your Life Equation."



Dr. Maria Scunziano-Singh



Jayson Hanson, Marketing





# We Are Excited to Announce the WINNERS of our FIRST ART CONTEST!!

**QUALIFIED CONTESTANTS WHO COMPETED ARE EMPLOYEES' CHILDREN AND GRANDCHILDREN – AGES 10 AND UNDER. THE THEME WAS “WHY DOCTORS AND NURSES ARE SPECIAL!”**

**ART MEDIUM ACCEPTED: CRAYONS, COLORED PENCILS, WATER COLORS, FINGER PAINT (OR COMBINATION). ALL QUALIFIED SUBMISSIONS RECEIVED ARE SHOWN BELOW:**

Our judging committee had a very difficult time choosing the best entry from the original masterpieces submitted. The contest was broken down into two different age brackets. Ages 2 through 6 and ages 7 through 10. And the winners are Olivia Birkenberger – Age 5; and Jewelia Libenson – Age 8. Each winner will receive a set of 12 acrylic paints with brushes to create more fine art!



Dr. Amy Capocchia's Daughter  
Amelia Capocchia - Age 9



Staci Libenson's Daughter  
Jewelia Libenson - Age 8



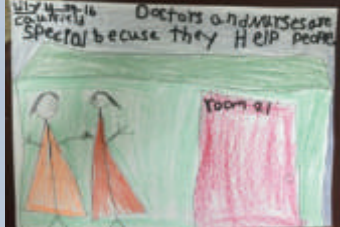
Andrea Moore's Son  
Ricky Caldwell - Age 6



Jessica Livio's Daughter  
Aryanna Carmela Livio - Age 2



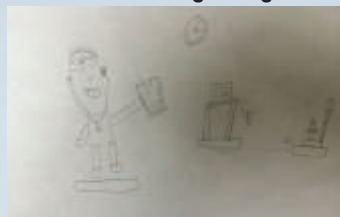
Terri Osborn's Daughter  
Alyssa Osborn - Age 10



Michelle Fortin's Daughter  
Lily Caufield - Age 6



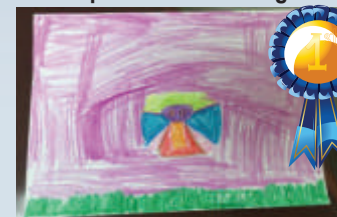
Jessica Jones' Daughter  
Zoe Birkenberger - Age 5



Allison Cowhig's Son  
Adam Richards - Age 9



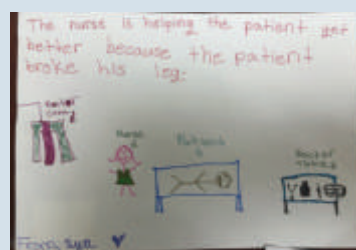
Jessica Livio's Son  
Joseph Dante Livio - Age 5



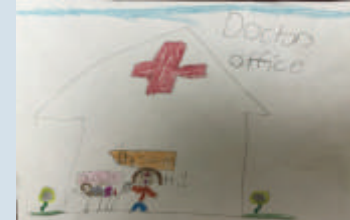
Jessica Jones' Daughter  
Olivia Birkenberger - Age 5



Dr. Amy Capocchia's Daughter  
Grace Capocchia - Age 9



Angie McCabe's Granddaughter  
Lyra Haun - Age 9



Allison Cowhig's Daughter  
Audrey Rae Richards - Age 7



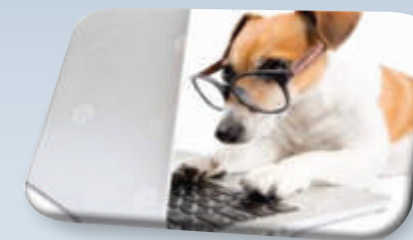
Auro Community Garden is excited about the beehive growing! The public was invited out to the garden on April 16, 2016 to learn from a professional beekeeper about the importance of bees in today's society!



To inquire about becoming an active member, or to schedule a tour or field trip, please call **352-238-9091** or visit our website at [www.aurocommunitygarden.org](http://www.aurocommunitygarden.org)

**"Gems of the Nature Coast: Hernando County Agritourism" on YouTube!**  
<https://youtu.be/tLaVN-vJqR>

## Access Health Care Is Pleased to Offer Free Computer Classes



**Please Contact Our Enrichment Center To Reserve Your Spot!**

**5350 Spring Hill Drive  
Spring Hill, Florida 34606  
352-688-8116, Ext: 4344**

Patients are encouraged to complete this form for activities they would like to see offered by Access. This form may be mailed or dropped off at our Enrichment Center located at 5350 Spring Hill Drive, Spring Hill, Florida 34606.



Please check off any activities you would like to see offered by Access Health Care. Thank you for your participation!

- Exercise
  - Sit and Be Fit
  - Stretching/Flexibility
  - Yoga
  - Tai Chi
  - Silver Sneakers
- Meditation
- Cooking
- Nutrition
- Gardening
- Preventive or Other Lectures
  - Topic: \_\_\_\_\_
- Screenings:
  - BMI
  - Blood Pressure
  - Feet
  - Massage
  - Other \_\_\_\_\_
- Internet/Computer
- Support Group: \_\_\_\_\_
- Cards/Games/Movies
  - Type: \_\_\_\_\_
- Arts/Crafts
- Dance Classes
  - Type: \_\_\_\_\_
- Other: \_\_\_\_\_