



Employee Spotlight

Virginia (Ginny) McCann Maintenance Coordinator

Interview By: Beth Umstead

When you're at work and you need help installing office equipment, moving heavy furniture, or repairing a broken item, who are you going to call? The Maintenance Department!

As the Maintenance Coordinator for the past 3 years, Ginny McCann is usually the one who answers the phone or replies to emails for the various maintenance requests from our many Access Health Care offices. Since starting with Access in September 2016, Ginny says she really enjoys helping run the Maintenance Department. In fact, her favorite part of the job is that she is always busy and that no two days are ever the same!



Ginny grew up in Huntington Station, New York (Long Island) where she graduated from Walt Whitman High School. She then went to Farmingdale College earning her Associate's degree in Criminal Justice (Corrections). In 2004, she moved to Florida and began a new life, even though she still has many friends and family back in New York.



When Ginny is not at work, she loves staying active, whether it's going for walks, swimming, taking Zumba classes, or working around her house. She also loves to go boating and fishing when she can. Beside Ginny's side most of the time is her furry friend, Katie, a black Labrador/hound mix, who has been a loving companion for the past 12 years.



Fun facts about Ginny? She likes football and loves to cheer on her favorite team - the New York Jets. Ginny also plays guitar and occasionally jams with a few of her friends. Some of her favorite books include *The Outsiders* and *The Kitchen House*, and she also loves any movie from the *Fast & Furious* series.

Ginny patterns her life by her favorite quote that "Life is Precious!" and she always tries to treat people the way she would like to be treated. Whether she's at work or with friends, Ginny lives one day at a time and strives to help others wherever and whenever she can!

Employee Comments:

- Ginny is one of the most positive individuals I have met in the Access family!
- She is a "Jack-of-all-trades" and keeps the Maintenance Department on track.
- Ginny communicates with multiple vendors, knows how to get projects scheduled, and keeps the team on task. She not only maintains schedules, but she also keeps track of all the multiple projects that pop up with no notice!
- You never have to guess if Ginny is on the case – she answers emails in a flash!
- Ginny is non-stop from start to finish. The amount of work she does would blow your mind. 43 emails just yesterday! Thanks Ginny!



Enriching lives by providing
the healing touch.



AUGUST 2019

Physician's Highlight

David Herndon, DO

Specialty in Family Medicine &
Osteopathic Manipulative Treatment
Board Certified



David Herndon, DO came to Access Health Care directly from completing his residency in Family Medicine at Largo Medical Center where he also served as Chief Resident from 2012 to 2013. Dr. Herndon received his Doctor of Osteopathic Medicine medical degree from A.T. Still University at Kirksville College of Osteopathic Medicine in Kirksville, Missouri. Dr. Herndon has a particular interest in geriatric medicine as well as sports medicine.

Dr. Herndon is a member of the American College of Osteopathic Family Physicians, the Florida Society of the American College of Osteopathic Family Physicians, the American Osteopathic Association, the American Academy of Family Practice and the Pasco County Medical Society.

Dr. Herndon and his staff believe in cost effective, evidence-based medicine, a practice which he expects to receive from his own personal physician. He enjoys treating the entire family from children through grandparents.

He also enjoys everything outdoors including fishing, soccer, and mountain climbing.

New patients are always welcome.

Practice located at:

5500 Little Road, New Port Richey 34655

Call 727-372-1005 to schedule an appointment.

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Editor: Juan Triana / Assistant Editor: Beth Umstead
Access our newsletters online @ www.ahcpllc.com

The WellCome OM Center is Open for Business!

Located at 4242 Lake in the Woods Drive in Spring Hill, the WellCome Om Integral Healing & Education Center is now open to the public! Whether you want to register for classes in yoga, movement, nutrition, cooking, or art, there's plenty to choose from each week. Also, WellCome Om offers workshops for teens and youth to empower young people to make healthy and wise decisions. Need to experience a sense of peace and tranquility? Take time to meander through the beautifully landscaped gardens surrounding the tastefully designed and eco-friendly buildings.

WellCome Om's Mission Statement sums it up best as, "Our goal at the center is to embrace and educate our fellow humans individually and collectively in harmony for the attainment and sustenance of health, peace, and fulfillment of life. We strive to provide instruction and guidance on how to achieve successful outcomes in all aspects of living. This center is created to help all who come, especially young women and men (young in heart and mind), enhance their minds and bodies for all current and future endeavors."

For class times and more information, please visit their website at <https://welcomeomcenter.com> or call 352-600-4242!



Wellness Center



AuratoriOM

SUN	MON	TUE	WED	THU	FRI	SAT
				8:30am The Organizational Health and Wellness Workshop 9am Tai Chi 9am Tai Chi	8:30am Tai Chi 9am Tai Chi 9am Tai Chi	8:30am Tai Chi 9am Tai Chi 9am Tai Chi
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Dr. Maria in the Kitchen at WellCome OM



Movement Studio & Demonstration Kitchen



Dr. Maria Scunziano-Singh has written two books about making conscious choices for healthy eating and cooking! *Be Consciously Healthy* and *The Conscious Eat* (co-authored by Diane Friedberg) are both available for purchase at the WellCome Om Center. Get your copies today!



Congratulations Dr. Kung!

Before many of us drink our first cup of coffee, you'll find Dr. Luke Kung heading off to the swimming pool early each morning. Dr. Kung returned to his favorite sport in late 2010 after putting it on hold for 55 years to study medicine and begin his successful medical practice. Even though he had only two years of training when he was in high school in China, Dr. Kung still won several gold and first place medals in his home city and student championship races.

Now that he's resumed his swimming interest, Dr. Kung has won over 200 medals! His highest achievements for swimming include:



- ★ 2013 Pan American Masters Championships
- ★ 2 Bronze medals and 6 top ten places in the 2018 Pan American Master Championship
- ★ 1 Gold medal, 2 Bronze medals, and 3 Top Ten places in the 2019 YMCA Masters National Swimming Championships
- ★ 3 Top Ten national ranking titles by participating in 5 different relay races (2013-16)
- ★ 1st place title in the Top Ten national ranking relay race for 2016



Even with all the awards, one of Dr. Kung's most exciting memories was swimming alongside former Olympian swimmer, Yoshi Oyakawa! Whether he's treating patients in his busy office or competing for another swimming medal, Dr. Kung is both an inspiration and an example to so many people! Congratulations Dr. Kung on all of your accomplishments!

TREASURE COAST'S FINDING MAYNARD CONTEST

Linda Bianchini from Dr. Ken Johnson's Office (St. James Office) was the winner for the Treasure Coast's Find Maynard contest!

Be the first to find Maynard hidden within this edition of our newsletter and win an exciting prize compliments of our Compliance Department.

INSTRUCTIONS: Circle Maynard's picture, scan and email it to tubidia@ahcpllc.com.

SPECIAL NOTES: Maynard pictured in special event photos, on trophies, etc. do not qualify as being hidden or part of this contest. Also, to be fair to all offices, the **earliest** you may submit your entry is Tuesday, August 13th at 8:00 a.m.

One final request, please search for Maynard individually vs. a joint effort so that we may be fair in awarding one person on each coast a prize. Thank you for your understanding.



Compliance Kudos

Please join us in congratulating our **2018 Quarter 4 Highest Regulatory Audit Winners!**

Dr. Kenneth Johnson and Staff (St. James Drive) - Highest scoring office with a score of **98.8%**!



Please join us in congratulating our **2019 Quarter 1 Highest Regulatory Audit Winners!**

Dr. Shaheen Pirani and Staff - Highest scoring office with a score of **95.9%**.

In addition to housing the roving trophy over the next quarter, these teams were treated to lunch courtesy of AHCP!

Will YOUR office be the next winner?!?



F	O	O	T	B	A	L	L	S	C	A	R	E	C	R	O	W	
H	L	E	C	I	P	S			P	I	N	E	C	O	N	E	S
A	A	S	W	E	A	T	E	R	X	U	D	W	A	L	O	B	E
L	N	I	C	O	R	N	U	C	O	P	I	A	R	O	H	R	F
L	N	H	A	Y	R	I	D	E	S	T	G	E	N	R	I	O	A
O	E	A	G	R	N	L	I	G	B	R	D	B	O	F	T	W	L
W	L	Y	S	T	I	M	D	W	E	I	R	F	N	U	H	N	L
E	D	B	A	C	K	T	O	S	C	H	O	O	L	L	A	R	M
E	N	A	Y	R	P	E	R	D	E	F	B	D	I	L	R	L	U
N	R	L	U	E	M	B	Q	T	U	R	K	E	Y	E	V	A	M
P	O	E	R	D	U	R	U	R	A	V	I	T	R	A	E	B	S
A	C	S	A	P	P	L	E	S	H	C	R	E	K	V	S	O	W
Y	Y	D	K	E	O	N	W	O	P	R	O	P	S	E	T	R	A
E	D	R	I	N	M	U	T	U	A	S	B	R	I	S	K	D	P
L	N	A	N	O	V	E	M	B	E	R	T	I	N	F	C	A	T
L	A	F	G	N	I	V	I	G	S	K	N	A	H	T	S	Y	E
O	C	T	O	B	E	R	K	H	O	M	E	C	O	M	I	N	G
W	E	O	R	A	N	G	E	I	R	E	B	M	E	T	P	E	S

Autumn Word Search Answer Key

Acorn	Fall Mums	Pine Cone
Apples	Flannel	Pumpkin
Autumn	Football	Raking
Back to School	Halloween	Red
Bonfire	Harvest	Scarecrow
Brisk	Hay Bales	September
Brown	Hay Rides	Spice
Bus	Homecoming	Sweater
Candy Corn	Labor Day	Thanksgiving
Cider	November	Turkey
Colorful Leaves	October	World Series
Cornucopia	Orange	Yellow

CRYPTO QUOTE ANSWER:

"Write it on your heart that every day is the best day in the year."

~ Ralph Waldo Emerson

Tired of the heat of summer? Cool off by looking for these Autumn-related words!

(Be sure to look across, down, backwards, and diagonally to find them all!)

T	F	O	O	T	B	A	L	L	S	C	A	R	E	C	R	O	W
H	L	E	C	I	P	S	C	E	P	I	N	E	C	O	N	E	S
A	A	S	W	E	A	T	E	R	X	U	D	W	A	L	O	B	E
L	N	I	C	O	R	N	U	C	O	P	I	A	R	O	H	R	F
L	N	H	A	Y	R	I	D	E	S	T	G	E	N	R	I	O	A
O	E	A	G	R	N	L	I	G	B	R	D	B	O	F	T	W	L
W	L	Y	S	T	I	M	D	W	E	I	R	F	N	U	H	N	L
E	D	B	A	C	K	T	O	S	C	H	O	O	L	L	A	R	M
E	N	A	Y	R	P	E	R	D	E	F	B	D	I	L	R	L	U
N	R	L	U	E	M	B	Q	T	U	R	K	E	Y	E	V	A	M
P	O	E	R	D	U	R	U	R	A	V	I	T	R	A	E	B	S
A	C	S	A	P	P	L	E	S	H	C	R	E	K	V	S	O	W
Y	Y	D	K	E	O	N	W	O	P	R	O	P	S	E	T	R	A
E	D	R	I	N	M	U	T	U	A	S	B	R	I	S	K	D	P
L	N	A	N	O	V	E	M	B	E	R	T	I	N	F	C	A	T
L	A	F	G	N	I	V	I	G	S	K	N	A	H	T	S	Y	E
O	C	T	O	B	E	R	K	H	O	M	E	C	O	M	I	N	G
W	E	O	R	A	N	G	E	I	R	E	B	M	E	T	P	E	S

- | | | |
|-----------------|------------|--------------|
| Acorn | Fall Mums | Pine Cones |
| Apples | Flannel | Pumpkin |
| Autumn | Football | Raking |
| Back to School | Halloween | Red |
| Bonfire | Harvest | Scarecrow |
| Brisk | Hay Bales | September |
| Brown | Hay Rides | Spice |
| Bus | Homecoming | Sweater |
| Candy Corn | Labor Day | Thanksgiving |
| Cider | November | Turkey |
| Colorful Leaves | October | World Series |
| Cornucopia | Orange | Yellow |

MEET & GREET and other EVENTS

Meet and Greet for Dr. Brunel Joseph and Dr. Rene Disotuar

In February, Dr. Brunel Joseph and Dr. Rene Disotuar held a well-attended Meet and Greet at their office at 2137 W. Martin Luther King Boulevard in Tampa. A lot of people came out to support him and were very excited to get to know them!

To schedule an appointment for Brunel Joseph, MD or Rene Disotuar, MD, please call 813-872-9384.



Dr. Brunel Joseph and Dr. Rene Disotuar



Toni Martin from Marketing and Dr. Joseph

HIMSS 2019 Global Conference

In February, Access Health Care staff and members of Mirra Health Care, LLC participated in the 2019 Health Information Management Systems Society (HIMSS) Global Conference & Exhibition at the Orange County Convention Center in Orlando.



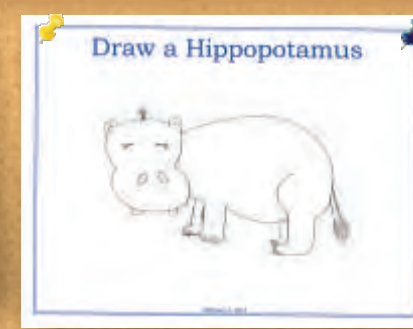
Pictured L-R: Santosh Deshpande, Julie Erickson, Mugdah Chakravartty, Jayson Hanson, Lynda Benson, Dr. Maria Scunziano-Singh, Priyanka Kachhwaha, Toni Martin, Matt Romeo, and Manoj Mohanan



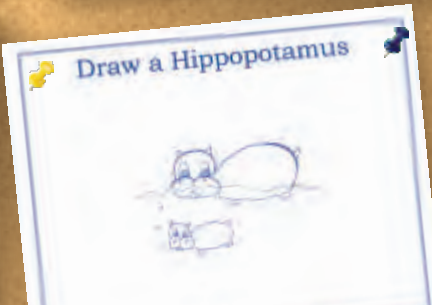
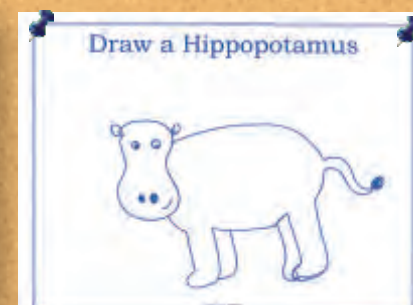
Pictured L-R: Toni Martin, Kim Wiley, Dr. Manjusri Vennamaneni, Dana Chorvat, Keesha Sindelar (behind Dana), Priyanka Kachhwaha (at the end)



HIPPO DRAWINGS FROM NEW HIRE ORIENTATION



Why do new employees draw hippos during New Hire Orientation? It's not just to see how well they can draw Maynard! Surprisingly, these drawings render a measure of self-perceptions and attitudes inherent in one's personality – and they are fun too!



Reminder...

Access Health Care will be sponsoring another toy drive for the Boys and Girls Club of Hernando County at our annual ACES banquet this year! Like last year, anyone who donates a gift will earn extra raffle tickets for prizes at ACES. Stay tuned for more information coming your way this fall!



W!OW Winners!

CONGRATULATIONS to our February through June W!OW Winners!

Jonathan Calandra (Billing & Coding) In the short time that Jonathan has been with us, he has brought about enormous improvements in our reporting ability. He keeps all productivity and volume records clearly defined on spreadsheets for leadership to access. He has helped to facilitate changes in the department that were long overdue. His contribution has freed up leadership to be more focused on process improvements. Jonathan is a person of integrity who can be trusted to handle sensitive information in a mature and responsible manner, and he is a key player in the operations of our department. He has a genuine concern for those around him and never hesitates to assist where needed...even if it is as simple as emptying our shred bins. Great asset to our company!

Angel Vogel (Dr. Tambrini's office) Angel is being nominated for her outstanding scheduling and customer service skills. We have gone from two providers to just one and she works diligently to accommodate our patients and their needs. She is an asset to our office and company!

Johan Gonzalez (Dr. Ramos's office) Johan has been an asset to our office from the first day she started! She always has a smile on her face, and she manages to stay calm, cool and collected at our crazy busy front office! She goes out of the way to help our patients and they are constantly complimenting us on how great she is! Johan is a jack of all trades! She was initially an MA, but now is doing Front Office. She is always eager to learn and to help where needed, and she never complains! Johan is the definition of a team player, and she exceeds expectations in every task given to her!

Doreen Wyatt (Medical Records) Doreen is soooooo helpful! She is so fast when asking for letters, she has them to us in 15 minutes! She gets the job done, and I never have to follow up with her. She is reliable, dependable and always has a great attitude.

Betty Valles (Medical Records) Over a 14-year span, Betty has always shown up with a smile for her coworkers and patients! She will stop at the front desk to lend a hand, to greet patients, hand out forms, or make copies if the need is there. She will change her work schedule if necessary, and she is the first to offer assistance to a patient in need. Betty's patience in dealing with attorneys, subpoenas, and providing medical records is a level we all need to strive for.

Katie Harden (Human Resources) Katie is exceptional at her job! Not only has she transitioned into her new position with such ease, she also trained

her replacement to be as great as she is! Katie has recently taken on the task of running New Hire Orientation and she is making sure it runs like a well-oiled machine. On top of that, she now has several other new tasks that came along with the new job and she never shows the slightest struggle with juggling everything.

Heather Cummings (Team Lead, Dr. Cruz-Diaz ---- previously Diagnostic Clinic) Heather is TERRIFIC! She exemplifies the qualities of a healer; she is empathetic to her patients, and she shows genuine care to everyone who walks through the office door. She explains multiple times, if necessary, to a patient a process that is important and in need of their clear understanding in order to be engaged in their treatment. She takes the time to explain, re-word, and then have the patient verbalize their understanding of the information. She treats everyone like family and her patients rave about her!

Latasha Robinson (Front Office, Drs. Hartzell & Bhatia) Latasha is being nominated for a WOW Award for her awesome customer service! While checking a patient out, she noticed that the patient did not look so good and was a little unsteady. Latasha immediately got the wheelchair and asked for medical assistance. She always gives 100% to everything she does while at work, and she always asks how she can help. Latasha is a joy to be around and our patients just love seeing her smiling face at the end of their visit.

Janna Brown (Office Manager, Drs. Caradonna, Nakhli, Gligich) Janna is well rounded and a pleasure to work with in the world of Compliance! She is a true leader, and she consistently provides positive feedback to her staff. She creates a work environment of engaged staff, who are highly motivated to provide the healing touch in such an important specialty of Oncology. Janna shows her value and knowledge on a day to day basis and is never afraid to reach out with questions or clarification. She sets the compliance standards high!

Christa Happ (Team Lead, Drs. Vinje & Rodriguez) This high volume practice was down several team members and with all of that going on, Christa has not dropped the ball once! She not only completes her team lead duties, she also rooms patients for one or two providers at a time. In addition, she jumps in at the front desk when needed! She is a great asset to the office, and we can't thank her enough!

Each winner received a \$25 gift card and an award certificate.

MEET & GREET and other EVENTS

Community Recognition

The Boys & Girls Club of Hernando County presented an award to Dr. Maria Scunziano-Singh thanking Access Health Care for the donation of toys and gift cards during the 2018 holiday season. Spearheaded by Joeline Watson & Ashley Lutz, Access' employees collaborated to help 118 needy children of Hernando County. Noreen St. Jean, Director of Development for the Boys & Girls Club of Hernando County stated, "Sometimes Christmas miracles do happen. I want them to know how appreciative and blessed we are because of their thoughtful and caring hearts."



Pictured L-R: Noreen St. Jean, Joshua Kelly, Dr. Maria Scunziano-Singh, Ashley Lutz, Joeline Watson

Meet and Greet for Dr. Olakunle Ajibola

In April, Access Health Care and Dr. Veselin Stoyanov held a Meet and Greet for Dr. Olakunle Ajibola at 7633 Cita Lane in New Port Richey to officially welcome him to the practice!

To schedule an appointment for Dr. Olakunle Ajibola or Dr. Veselin Stoyanov, please call 727-372-1005.



Health Fair at Dr. Shah and Dr. Milko's Office

On Saturday, February 2nd, Access hosted a Health Fair at the offices of Dr. Apurva Shah & Dr. Mariya Milko. The community enjoyed free screenings, tours of the offices, meet and greets with the doctors and staff, refreshments, chair massages and fun!



Kudos

PATIENT PRAISE:



Dr. Edel Alvarez's Office

- I am so glad to have a doctor like Dr. Alvarez! He tends to all my healthcare needs and explains things so I can understand.
- Dr. Alvarez and his staff are wonderful!

Dr. Michelle Arrieta's Office

- Dr. Arrieta's responsiveness and attention to detail are incredible! In addition, the office staff goes the extra mile to help me. Thank you!

Drs. Anil Bhatia and Robert Hartzell's Office

- Amber Fackler is such an outstanding employee for Access! She is the best nurse I have ever had, answers all of my questions, and never treats me like I am 87 years old!
- I am extremely happy with everything that Greg Sylvia, PA-C does to help me!

Billing Department

- I have been a patient many times in the hospital and deal with many different billing departments. However, Randi Miller at AHCP is the sweetest person I have ever dealt with on the phone! I am extremely pleased with working with Randi because she is so kind to me. Thank you!

Case Management

- Shelley Brown is one of a kind! Every time I speak with her, she always brings my spirits up! She is truly worth a dozen roses!!
- Francine Friel is very courteous, caring, and compassionate while providing 5-star care at the same time!
- Jennifer Rifenburg is very helpful and pleasant! I can just hear the smile on her face over the phone!
- I want to give a special "Shout Out!" to Theresa Daughton for the wonderful job she has done helping me. She has made a big difference in my life, and I want to let you know what a wonderful employee you have working at Access!

Dr. David Herndon's Office

- Dr. Herndon and Dr. Amber Duren are the best doctors I have ever had!

- Dr. Herndon and his staff are excellent! Both Brandi Fields and Kaitlin Lutz are very nice!

Dr. Raghu Juvvadi's Office

- Dr. Juvvadi is an outstanding physician!
- Dr. Juvvadi is a doctor of compassion, wisdom, and knowledge. He is also very friendly, caring, he listens to me and gives me his undivided attention!

Dr. Brian Kroll's Office

- What a wonderful office this is! Everyone is so friendly, supportive, efficient, upbeat and happy to see me! Jennifer Miller is especially helpful!
- Dr. Kroll and his dedicated staff make my life easier to live!

Dr. Mayra Lorenzo's Office

- Thank you all for being such wonderful doctors and front office staff! All of you took such exceptional care of me!
- Thank you for your kindness that you show your patients!
- Thank you so much for expediting my referrals for me. I appreciate it immensely!



continued on page 7

Congratulations!

CONGRATULATIONS TO THE FOLLOWING OFFICES FOR RECEIVING THEIR PCMH RENEWALS!

Congratulations to the offices listed below for receiving the National Committee for Quality Assurance (NCQA) Patient-Centered Medical Home (PCMH) Renewal Recognition for using evidence-based, patient-centered processes that focus on highly coordinated care and long-term, participative relationships.



Dr. Husam Abuzarad and Staff (Pictured L-R: John Crognale, Anne Zodda, Jeanine Rohde, Dr. Abuzarad)



Drs. Mark Denner, David Miller, Ivan Diaz and Staff (Pictured L-R: Dr. Ivan Diaz, Dr. David Miller, Jillian Jackson, Brianna Martin, Diana Brijbag, Joshua Wozniak, Dalia Jimenez, Yngris Pacheco, Rebecca Henry, Tessa Walker, Janice Kozloff, Dr. Mark Denner, Jennifer Bower and Heidi Nazelrod.)



Dr. Javier Gonzalez and Staff



Dr. Robert Hartzell, Dr. Anil Bhatia and Staff (Pictured L-R: Dr. Bhatia, Amber Fackler, Crystal Hurka, Wendy Padgitt, Greg Sylvia, Donna Ramsey, CaTonya Schmitt, Dr. Hartzell, Jackie Torres, Latasha Robinson, Corrine Aponte-Walker, Maria DeJesus)



Dr. Alex Tambrini and Staff. (Pictured L-R: Bree Trottier, Chastity Bishop, Angel Vogel, with Dr. Tambrini in back)



Dr. David Sassano and Staff (Pictured L-R: Kelly Ott, Marianne Downey, Hend Elhady, Terri Osborn, Dr. Sassano, Wendy Chichester)



Dr. Jaime Torres and Staff (Pictured L-R: Sabrina Llewellyn, Dr. Torres, Dr. Odelsa Diaz, Amber Williams)



Dr. Manjusri Vennamaneni and Staff



Pictures Coming Soon!

Treasure Coast

- Dr. Kenneth Johnson and Staff (Both the Hillmoor Drive and St. James Drive locations)
- Dr. Luke Kung and Staff

West Coast

- Dr. Harish Madhani and Staff
- Dr. Grigor Varlakov and Staff

Congratulations on a job well done and keep up the good work!

Congratulations!

TO OUR PHYSICIANS WHO EARNED NATIONAL RECOGNITION FOR PATIENT-CENTERED CARE

NCQA Patient-Centered Medical Home™ standards emphasize enhanced care through patient-clinician partnership.

WASHINGTON, DC—The National Committee for Quality Assurance (NCQA) announced that Access® Health Care Physicians, **Dr. Sindhu Dadlani and Staff, Dr. David Herndon and Staff, Dr. Luis Jovel and Staff, and Dr. A.H. Zehra Quadri and Staff** received NCQA Patient-Centered Medical Home (PCMH) recognition for using evidence-based, patient-centered processes that focus on highly coordinated care and long-term, participative relationships.

The NCQA Patient-Centered Medical Home is a model of primary care that combines teamwork and information technology to improve care, improve patients' experience of care and reduce costs. Medical homes foster ongoing partnerships between patients and their personal clinicians, instead of approaching care as the sum of episodic office visits. Each patient's care is overseen by clinician-led care teams that coordinate treatment across the health care system. Research shows that medical homes can lead to higher quality and lower costs, and can improve patient and provider reported experiences of care.



Dr. Luis Jovel and Staff (Pictured L-R: Lucille Bryson, Deseray Masi, Dr. Jovel, Jennifer Anderson, Danielle Ayala, Cynthia Bidwell)

Dr. Sindhu Dadlani and Staff (Pictured L-R: Meera Pattni, Dr. Dadlani, Bijal Patel, Angela Santiago, Raziye Pakbaz)



Dr. A.H. Zehra Quadri and Staff (Pictured L-R: Michelle Hector, Dr. Quadri, Sandra McMurchie, Dawn Lewis)

Dr. David Herndon and Staff (Pictured L-R: 1st row – Casandra Marshall, Amber Duren, Maribel Dixon, Onelia Opiela [squatting] Shannon Cook, Dr. Herndon, Pebbles Amiot, Jolene Thimoleas, Kristina Solis, Michelle Mills, Keith Katherina 2nd row – Kaitlin Lutz, Alexandra Thompson, Sheri Dwyer, Brandi Fields)

Congratulations!

Kudos

MORE PATIENT PRAISE:

The Main

- Thank you to Dr. Pariksith Singh and Dr. Maria Scunziano-Singh for having such a wonderful company! I will not move away from Spring Hill because of the wonderful care I receive as an Access patient!
- When I visited your office, I saw Brian Kersey, PA-C and Nathan Glass, PA-C. You have such a great team and both helped me! I really appreciate and admire the staff – especially Carrie Perez, Leslie Morong, Giselle Mowrey, Doreen Ruggiero, Caroline Glinski and Sara Barker! Thank you, Dr. Singh, and your wonderful staff!

Dr. Gayathri Morrareddy's Office

- Dr. Morrareddy is pleasant, caring, and understanding.
- The office staff is wonderful! Thanks for getting Jackie Vitta and Mariah Mann as staff members!

Drs. Jude A. Pierre and Janice Rodriguez's Office

- Edline Derival is exceptionally helpful and just wonderful! She always makes me feel like I matter!
- I am grateful for the care received from Dr. Pierre, his associates, and all the office staff!

Dr. Ahzehra Quadri's Office

- I want to say that the front desk is so friendly and always full of smiles!
- The staff is just wonderful!

Dr. Ivan Ramos' Office

- Thank you, Dr. Ramos, for always taking as much time as I need to talk about my health and my life, even in the tough times!

Dr. Maria Scunziano-Singh's Office (Lake in the Woods)

- Susan Coppola is by far the best massage therapist for getting results! I didn't realize how wonderful her treatments were until I got home after my last session and realized that I was not in pain while doing some housework!
- Susan Coppola is very caring and extremely knowledgeable! She was able to get right to my problem and fix it with massage therapy!
- The staff is very nice and easy to talk to.

Verna Runyan-Pedersen is great – I've been going to her for years!

- Thanks to Jessi-Lynn for being so kind and all the information you gave me about the new WellCome Om Center!
- I want to thank Verna for helping me meet the challenge of Diabetes. Your care and concern have helped me to work through it!

Dr. Danish Siddiq's Office

- I just wanted to let you know that I appreciate everything you have done for me! Thank you for your kindness!

Dr. Manjusri Vennamaneni's Office

- I am so happy to back with Dr. V and her wonderful office staff! We don't know what the years will bring, but we know we are in good hands with Dr. V and Therese Kossuth, PA!
- Thank you for the special care you have given to me to help me get better! I am so grateful!

Walk-In Clinic

- Nathan Glass, PA-C, is my doctor in times of trouble. Over the past couple of years, he has treated me 3 times, and I have recovered quickly and completely every time. I am very grateful to you and the kind nurse who works with you!

Kudos

FROM AROUND THE OFFICES

Compliance Department

- Thank you to Julie Erickson, Compliance Documentation Auditor Supervisor. The time you spend and the education you offer to the providers *IS* making a difference!

Corporate Training

- Clinical Operations wants to give a big "SHOUT OUT" to Paula Roberts and Bridgett Werry in Corporate Training! Paula and Bridgett have stepped up to the plate to help cover when all our medical assistants in the Hernando floater pool are busy at other offices. This is team work at its best!



Compliance Kudos



Please join us in congratulating our **2018 Quarter 4 Highest Regulatory Audit Winners!**



Brooksville Rehab - Highest scoring **SPECIALIST OFFICE** with a **PERFECT** score of **100%**.

Drs. Veselin Stoyanov, Olakunle Ajibola, Steven G. Willis and Staff - Highest scoring **PRIMARY CARE OFFICE** with a score of **97.4%**!



Please join us in congratulating our **2019 Quarter 1 Highest Regulatory Audit Winners!**



The Diagnostic Center - Highest scoring **SPECIALIST OFFICE** with a score of **96.9%**.

Dr Danish Siddiq and Staff - Highest scoring **PRIMARY CARE OFFICE** with a score of **99.4%**.

In addition to housing the roving trophy, these teams were treated to lunch courtesy of AHCP! Will **YOUR** office be the next winner?!?



Congratulations to our Marketing Team for winning a Telly Award!



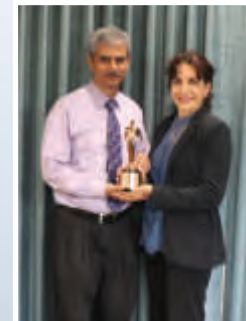
Access Health Care is honored to have been selected as a Telly Award Winner for our commercial titled "Jenny's Mom."

The Telly Award is the premier award honoring the finest film & video productions, groundbreaking web commercials, as well as outstanding local, regional and cable TV commercials from around the world.

Accepting the award on AHCP's behalf: **Dr. Pariksinh Singh, Dr. Maria Scunziano-Singh,**

Anirudh Chakravartty, Toni Martin, Jayson Hanson & Jenny Leto.

The commercial can be viewed using this link: <https://vimeo.com/256853651>



Dr. Pariksinh Singh and Dr. Maria Scunziano-Singh with Telly Award

Congratulations to **Dr. Jaime Torres** for his Lifetime Achievement nomination by the Citrus County Chronicle for this year's Healthcare Heroes!



Congratulations to **Gregory Quinn**, our Oncology A/R Specialist Supervisor, on earning his Certified Physician Practice Manager (CPPM) Certification! Way to go Greg!



Dr. Apurva Shah recognized with 5 Star Achievement by Humana

Congratulations to **Dr. Shah** and his staff for their recognition by Humana with the 5 Star HEDIS award! HEDIS (Healthcare Effectiveness Data & Information Set) is used to measure healthcare performance by Humana and other health insurance plans.

Pictured L-R: Jill Coots, APRN and Dr. Shah

Congratulations to the following CCDI employees for earning new certifications:

- Nasar Husain – CRC
- Tova Attiya Gonzalez – CPC-A
- Victor Fernandez Santiesteban – CRC
- Elizabeth Valezquez Zaldivar – CRC
- Victor Correa Noriega – CRC
- Anabel Fragosa Gomez – CRC
- Ana Rodriguez Espinosa - CPMA



Also, congratulations to **Tony Miranda** and **Mayelin Aguilera-Sifontes** for passing the New York State and Florida RN State Boards!



Destiny Johnson
Dr. Durai's Office

WEST COAST FINDING MAYNARD CONTEST

Destiny Johnson, from Dr. Durai's office won for the West Coast "Find Maynard" contest in the February 2019 newsletter! Congratulations!

INSTRUCTIONS: Circle Maynard's picture, scan and email it to eumstead@ahcpilc.com.

SPECIAL NOTES: Maynard pictured in special event photos, on trophies, etc. do not qualify as being hidden or part of this contest. Also, to be fair to all offices, the **earliest** you may submit your entry is Tuesday, August 13th at 8:00 a.m.

One final request, please search for Maynard individually vs. a joint effort so that we may be fair in awarding one person on each coast a prize. Thank you for understanding.

Crypto Quote

PUZZLE FUN!

Can You Break The Code?

Each letter in this quote has been substituted by a different letter. Grab a pencil, find basic patterns of words, make your best guess, and reveal the hidden message.

Here is a hint to get you started: Every "W" is the letter "A". Have fun!!

VPSON SO XE HXQP UNWPO OUWO NANPH TWH SD OUN GNDO
TWH SE OUN HNWP. ~ PWCMU VWCTX NKNPDXE



Get your cameras ready for the 3rd Annual Photography Contest!!

DEADLINE: FRIDAY, SEPTEMBER 13, 2019 at 5pm!!

We are looking for photographs that transport us to a magical place, connect with us emotionally, physically, spiritually and/or stir us into action!

****TIP – We usually get a lot of sunset pictures, so keep that in mind when you're out and about with your camera. We do look for pictures that go with a certain month or holiday, such as spring flowers for May or fall colors for October.**

So, what's the scoop?!?

- Twelve winning photos will be published in our upcoming 2020 calendar as the cover page for each month of the year!
- Runner-up photos will also be published on each monthly page.
- Winner and runner-up photos will include the winning employee's name, department and title underneath their photo.
- ALL employees will receive a copy of the 2020 calendar.

Rules of Entry:

- Photographs must contain a caption (what, where, who, when, why, place, etc.) and preferably in jpg format submitted to: eumstead@ahcpllc.com.
- If possible, photographs should be in landscape format with the highest quality possible (for printing purposes).
- Employee acknowledges and warrants that the submitted photograph is an original work created solely by the employee and that the photograph does not infringe on the copyrights, trademarks, moral rights, rights of privacy/publicity or intellectual property rights of any person or entity, and that no other party has any right, title, claim, or interest in the photograph.
- The photograph must not contain obscene, provocative, defamatory, sexually explicit, or otherwise objectionable or inappropriate content.
- Any caption included must be complete and accurate, sufficient to convey the circumstances in which the photograph was taken.
- Disguising or misrepresenting the origin of your content is cause for disqualification.
- A judging committee has been formed and winners will be announced in our end-of-year newsletter.

GOOD LUCK TO YOU ALL!

Welcome Aboard

To Our New Employees!

February - July 2019



Adam Avramides6/18/19	Holmfridur "Holly" Santiago5/21/19	Patricia Chamberlin2/18/19
Adarely Tepetate3/12/19	Imoh Umoh4/15/19	Princess Valentin, APRN5/13/19
Alexander Vaquerano6/10/19	Irene Neff5/28/19	Quincy Oakman6/17/19
Alicia Glover3/7/19	Jacqueline Torres4/29/19	Rayna Kreissler6/25/19
Alissa Cashner6/18/19	Jade Hofbauer3/4/19	Rebekah Honkoski3/18/19
Allan "Roy" Threet 2/18/19	James Cann5/13/19	Rebekah Ray2/4/19
Amanda Emken6/24/19	Janet Ramos4/1/19	Rikki Keller7/22/19
Amy Knight7/8/19	Jasmine Sallins3/4/19	Rosemary Sanchez6/24/19
Andi-Nicole DiPaolo7/22/19	Jessica Bones4/8/19	Ryan Dearing2/25/19
Andrew Madura5/28/19	Jessica Clareen5/13/19	Sabrina Llewellyn3/4/19
Anthony Austin6/3/19	Jessica Peloquin7/8/19	Samantha Hayes3/18/19
Ashley Buddenbohm3/18/19	Jessica Wagner7/22/19	Sandra Carter6/24/19
Ashley Girgis3/5/19	Jillian Little7/11/19	Sandra Garcia6/18/19
Bailey Carlo3/4/19	Johanna Vargas3/11/19	Sara Linstad5/21/19
Bakula Parekh5/6/19	Julia Sietsema7/22/19	Savannah Jones3/4/19
Bijal Patel6/10/19	Justina Sylvanus4/15/19	Scarlet Mayes7/8/19
Briana Harris2/18/19	Kandi Pace3/26/19	Sean Pratl6/17/19
Briann Vore6/3/19	Katie Martin3/26/19	Sharlene Jones7/8/19
Bryanna Reyes3/4/19	Kayla Rifenburgh5/28/19	Shawntavia Earwood Wright4/15/19
Carola Brantley5/13/19	Kelli Genuardi2/18/19	Shayla Brooks6/10/19
Carrie Krogmann, APRN7/8/19	Kendall Suter6/18/19	Sheila Larracuente4/1/19
Cassandra Noreen3/4/19	Kim Dowdle4/23/19	Sheri Long7/22/19
Cayla Sirois6/24/19	Kristin Rose7/8/19	Sienna Buher2/4/2019
Chelesea Spence6/11/19	Kylie Sanchez2/4/2019	Stacy Cornell6/18/19
Cheryl Benders4/1/19	Lauren Oliver6/18/19	Stephanie Hunt, APRN2/27/19
Cornelia Bolgehn, APRN2/11/19	Le'Andrea Nelson6/24/19	Suhaib Harraka5/20/19
Courtney Stanley5/13/19	Leeann Fontes2/18/19	Tabitha Kelly7/8/19
Desirae Doyle7/8/19	Linda Gardner6/3/19	Tamara Escandon2/4/2019
Devina Cappucci5/13/19	Lisa Kirby2/18/19	Tara Turci5/13/19
Donovan Diaz7/1/19	Lisbet Gomez Sierra4/29/19	Tatjana Maldonado3/4/19
Eboni Bacon5/28/19	Louis Arevalo5/20/19	Thalia Willis6/10/19
Elizabeth Lashley7/8/19	Mariah Mann2/4/2019	Tina Bailey, APRN4/29/19
Emma Hoynacky7/22/19	Marianne Golden5/22/19	Toshia Huston5/13/19
Faith Trammell2/18/19	MaryIn Carreon2/18/19	Valerie Burke7/8/19
Felicia Shewbart3/26/19	Melissa Bancroft7/22/19	Vanessa Marrero7/22/19
Gail Tucker4/29/19	Michelle Spokis2/18/19	Victoria Fortner6/11/19
Geraldine Bailey, APRN4/29/19	Miriam Burgos6/18/19	Wade Fisher6/5/19
Giannies Rodriguez3/4/19	Miyonni Randall7/22/19	Wendy Haskell5/7/19
Gisele Marrero6/18/19	Myriaha Diaz6/18/19	Wendy Malluck6/10/19
Gregory Wenzel4/8/19	Natalia Brown2/18/19	Yasmine Vera4/29/19
Hailey Shaw2/4/19	Natalia Rafuls4/10/19	Yiannis Stavropoulos4/15/19
Hannah Smith6/24/19	Nicole Singleton6/24/19	Yudith Liriano Gonzalez, APRN7/15/19
Heather Kvasnicka3/18/19	Nina Bond3/4/19	Yvonne Brooks.....7/8/19
Heather Nappi7/22/19		

FUN STUFF!!!

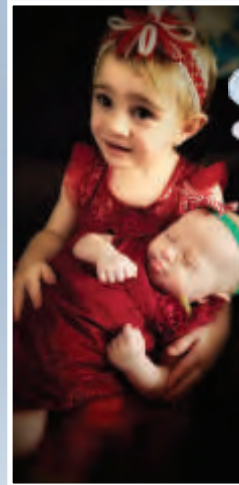


Maves-Plumley Wedding – Congratulations to Justin Maves (HR) and Devyn Plumley (Marketing) who were married on January 13th in Spring Hill!



Weddings

Congratulations!



Congratulations!



Congratulations to Destiny Johnson (Dr. Pal Durai's Office) and Michael Lentini on the birth of their daughter, Lily Grace Lentini, on October 17, 2018! Lily weighed 7 lbs. 9 oz. and was 20.5 inches long. Her big sister, Annabelle, is also excited to have her join their family!



Congratulations to Amanda Short (Dr. Madnani's Office) and Ryan St. Clair on the birth of their daughter, Savannah Lee St. Clair on February 21, 2019! Savannah weighed 7 lbs. 4 oz. and was 19 inches long. Her older brother and sister, Tanner and Harper, are very excited to welcome Savannah into the family!



OTHER FUN STUFF!!!

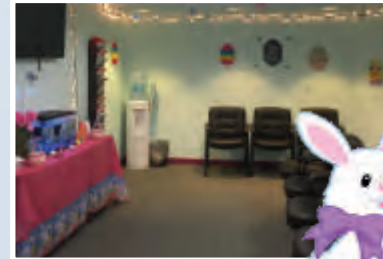
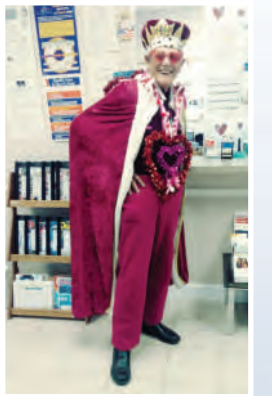


One of Dr. Jatin Sheth's patients, Burnis Oliver, visited the office on Valentine's Day as the "King of Hearts"!

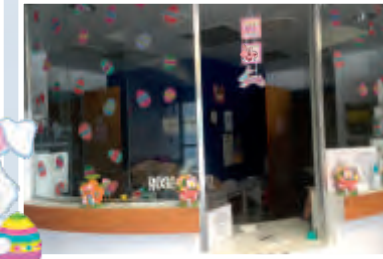
Burnis Oliver with Dr. Sheth's Staff



Burnis Oliver is the King of Hearts



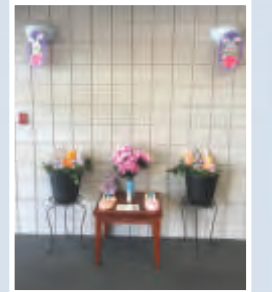
Dr. Durai's Lobby



Dr. Durai's Office Front Desk

Dr. Pal Durai's office was ready for Spring this year as they decorated their office for "Easter Bunny Land"!

Easter Bunny Land at Dr. Durai's Office



NEWS FROM THE QUALITY DEPARTMENT

The Quality Department enjoyed celebrating Red Nose Day and 4th of July as a team!

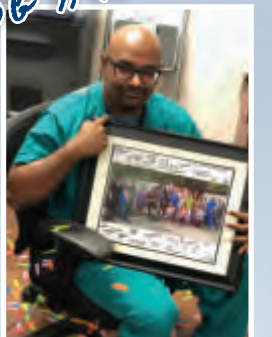


Quality is Job #1!!!



Red Nose Day

Congratulations to Nasar Husain who was promoted to CCDI and relocated to our Orlando office.

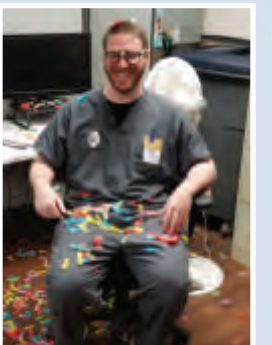


Nasar Husain



Quality Team - July 4th

Congratulations to Patrick Chorvat who is transferring to the IT Department to pursue his passion in technology!



Patrick Chorvat



We'd love to hear from you if you or someone in your office has noteworthy news to share! Please email Juan Triana at jtriana@ahcpllc.com or Elizabeth Umstead at eumstead@ahcpllc.com with all your exciting news!