

# Employee Spotlight

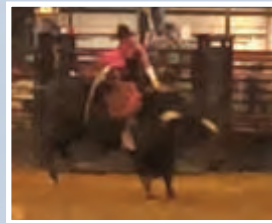
## Agnes Augello

Director of Diagnostic Imaging at Summit Imaging

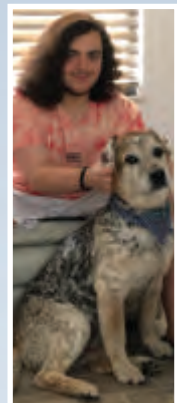
Interview By: Beth Umstead



Friends from Summit Imaging - L-R: Anna Ward, Dori Foster, Elizabeth Hernandez, Agnes Augello, Caryn Berryman)

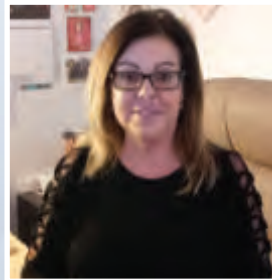


Live Bull Riding



Stephen Augello and Sonny

As the first administrator for AHCP, Agnes Augello can tell you a lot of stories from over the years! She first started working with Dr. Singh in 1997 before she began at Summit Imaging in 2006. Agnes is currently the Director of Diagnostic Imaging, and she really enjoys overseeing the entire center from daily operations to compliance requirements. When asked what she likes most about her role, she quickly answered, "I love my team members – They are the best!"



Before moving to Florida in 1994, Agnes lived, studied, and worked in New York. She started her college career at Nassau Community College as a Liberal Arts and Humanities major and finished her degree in Business at Adelphi University in New York. Agnes also had special training in Business Law and U.S. Customs Regulations at the World Trade Institute in New York City. Here in Florida, Agnes continues to advance her education by routinely taking Continuing Education courses in Diagnostic Equipment.

Away from work, Agnes leads a busy personal life. She is very proud of her son, Stephen, who is a second year college student at FSU and an excellent guitar player and songwriter. She also loves spending time with her dog named *Sonny Corleone!* Moreover, Agnes is an advocate and speaker for the "It Can Wait" campaign with AT&T on the dangers of texting and driving. In addition, she contributes her time and energy to the Alessandra Augello Scholarship Fund which awards scholarships to Catholic High School students who need help with their tuition costs, in memory of her beautiful daughter, Allie. Agnes is also an alumni of Stella Maris and a member of the Helping Hands Ministry.

In her spare time, Agnes enjoys collecting vintage accessories – purses, jewelry, furniture – you name it. While some of her favorite movies include *The Godfather* and *Under the Tuscan Sun*, she really enjoys watching bull riding (on TV and live!), as well as listening to her favorite singer – Barry Manilow!

Most of all, Agnes appreciates her experience of working and learning at Access® Health Care since it has given her the opportunity to branch out into Radiology. She is very happy leading a successful imaging center and loves to share her favorite quote, "Never say never!"

### Employee Comments:

- Agnes really cares for her employees and the well-being of those working for her!
- When there is a potential crisis, her experience and leadership skills really shine through!
- Agnes is a brilliant lady who Dr. Singh and I were fortunate enough to have connected with in our earliest days of medical practice here in Hernando county over 20 years ago. She has proven to be a manager who could handle just about anything, and her ability to orchestrate the workings of an office are priceless. She was an integral member of our team before we even started the Access company! She upheld management positions with skill, grace, and dignity that would take her to a new level. May I say that Agnes is an ace Director of Operations at Summit Imaging, one of the leading radiology centers in our area that we are delighted to have as part of Access Health Care. She has been the brains of this center who, together with an outstanding staff, has served thousands of contented customers for many years. Dedicated to the service of people, Agnes is a champion in my book. (Dr. Maria Scunziano-Singh)



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## Physician's Highlight

### Manjusri Vennamaneni, MD

Board Certified in Internal Medicine



Manjusri Vennamaneni, MD, is Chief Medical Director and Chief Quality Director for Access® Health Care. She has shared her talents with Access® Health Care Physicians since 2005 and enjoys a reputation for leadership among her peers. Dr. Vennamaneni is a dedicated healer who loves serving her patients. She receives tremendous satisfaction from patient care as well as the administrative aspect of healthcare. Her greatest joy is receiving emails from her patients.

In 1991, Dr. Vennamaneni received her medical degree from Kakatiya Medical College in Warangal, India, before immigrating to the United States in 2000. After passing the USMLE examination, she successfully completed an internal medicine internship and residency at the University of Pittsburgh.

Dr. Vennamaneni and her staff hold several certificates of recognitions from the National Committee for Quality Assurance (NCQA). She and her office were recently recognized for excellence in diabetes care. They also received NCQA Patient-Centered Medical Home (PCMH) Level 3 recognition for using evidence-based patient centered processes that focus on highly coordinated care and long-term participative relationships. In fact, Dr. Vennamaneni was the first PCMH recognized provider in Hernando County who achieved Level 3 recognition.

Recently Dr. Vennamaneni received a special award for her dedication to work with Freedom, Optimum, and Access® providers who provide improved quality care. The award was presented for "leading your organization in the achievement of outstanding HEDIS® (Healthcare Effectiveness Data and Information Set) scores and recognition of her leadership, devotion and commitment to the HEDIS® quality program."



In addition, Dr. Vennamaneni has completed junior and senior residency in radiology in Hyderabad, India.

**New patients are always welcome.**

Practice located at:  
5350 Spring Hill Drive  
Spring Hill, Florida 34606

**Call 352-688-8116 to schedule an appointment.**

Editor: Juan Triana / Assistant Editor: Beth Umstead  
Access our newsletters online @ [www.ahcpllc.com](http://www.ahcpllc.com)

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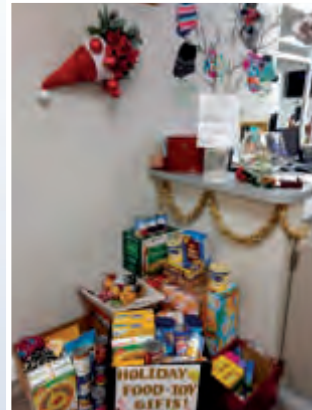




# Spreading Holiday Cheer!



Dr. Brian Kroll's office sponsored a holiday food/toy/SPCA drive. These donations went to Holy Cross Lutheran Church, The Dawn Center, and the SPCA. The patients and the staff did an amazing job helping others during the holiday season!



At the annual ACES banquet, donations were collected for a Holiday Toy drive to help the Boys & Girls Club of Hernando County. Noreen St. Jean, the Director of Development, shared the following thank you:

"I wanted to let you know that we were thrilled and relieved that your team put together all these gifts for our needy children. Honestly, we still had over 40 children that still needed presents and we were in a panic as to what to do. Sometimes Christmas miracles happen. I really believe that! Please let your team know how appreciative and blessed we are because of your thoughtful and caring hearts."



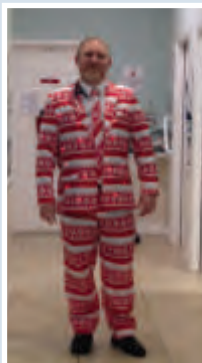
Pictured L-R: Ashley Lutz, Beth Umstead, Noreen St. Jean



Members of our Hospitalist team, several Citrus County providers, and a few other Access community friends donated items recently to the Citrus County Family Resource Center. Some of the items donated included blankets, water, healthy snack bars, personal hygiene and grooming items.



Drs. Mark Denner, David Miller, and Ivan Diaz and Staff enjoy their Christmas party



Josh Wozniak, APRN in his Festive Attire



Dr. Mark Denner



Dr. Manjusri Vennamaneni's Office decorated for the season!



Dr. Venkata Emandi's office made some Christmas goody bags to hand out to their patients!



## TREASURE COAST'S FINDING MAYNARD CONTEST

**Bianca Castillo from Dr. Ken Johnson's Office was the winner for the Treasure Coast's Find Maynard contest!**

Be the first to find Maynard hidden within this edition of our newsletter and win an exciting prize compliments of our Compliance Department.

INSTRUCTIONS: Circle Maynard's picture, scan and email it to tubidia@ahcp11c.com.

SPECIAL NOTES: Maynard pictured in special event photos, on trophies, etc. do not qualify as being hidden or part of this contest. Also, to be fair to all offices, the earliest you may submit your entry is Tuesday, February 26th at 8:00 a.m.

One final request, please search for Maynard individually vs. a joint effort so that we may be fair in awarding one person on each coast a prize. Thank you for your understanding.



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**California Club in Miami celebrates their patients' birthdays in style every month!**



**California Club Halloween Fun!**



\*\*\*\*\*

## Compliance Kudos 🤗

**2018 Quarter 2 Highest Regulatory Audit Winners**

**Congrats to Dr. Luke Kung and Staff for being the highest scoring Treasure Coast office with a score of 95.1%!**



Dr. Luke Kung and Staff enjoying Q2 Winner's Lunch



Q2 TC Audit Winners - Dr. Luke Kung and Staff

**2018 Quarter 3 Highest Regulatory Audit Winners**

**Congrats to Dr. Luke Kung and Staff for being the highest scoring Treasure Coast office with a score of 97.7%!**



Q3 TC Audit winners - Dr. Luke Kung and Staff

In addition to housing the roving trophy, these teams were treated to lunch courtesy of AHCP!

**Will YOUR office be the next winner!?**





## Office Celebrates Years of Medical Service Together

By Toni Martin

Something special happens when you walk through the doors of the 10200 Yale Avenue in Brooksville - You become part of the office's family and sense a bond among people who have gone through many motions of life together. If their office can find a reason to celebrate, they will! This time, they are celebrating their years of service as a team.



Front Row L-R: Heidi Nazelrod, Diana Brijbag, Sherri Croson  
Back Row L-R: Dr. Mark Denner, Josh Wozniak, APRN, Dr. David Miller

Their ties have only gotten stronger as they have worked together for some many years, witnessing each other's personal evolvments. Through all of life's moments, and even individual hardships that some have encountered, they always have managed to be there for each other. Dr. Mark Denner, who served in the National Guard and retired as a full bird colonel, feels particularly grateful for how the office has always held everything together, even when he was deployed to Kuwait and Afghanistan. Dr. David Miller and Dr. Mark Denner have been close friends since medical school. As they reminisce about their youthful adventures together, everyone gets to enjoy the memories together and live through them with their detailed narratives. While Dr. Denner and Dr. Miller have celebrated 25 years of service together, they are well aware of how fortunate they are to have the support they do with their entire staff -Joshua Wozniak (10 years), Diana Brijbag (25 years), Sherri Croson (20 years), and Heidi Nazelrod (10 years) - all celebrating their milestones too.

Congratulations on all your years of service as a team!

### Congratulations . . .

to Juan Triana for an amazing performance in "Fox on the Fairway" at Richey Suncoast Theatre!



L-R: Andrea Moore, Ashley Lutz, Juan Triana, Mariann Hyde, Julie Erickson

Playing the lead role as Justin Hicks, he had the audience roaring in laughter during this hilarious comedy about love, life, and man's eternal love affair with golf.



Dr. Maria Scunziano-Singh with Juan Triana

## WORD JUMBLE ANSWER KEY

- |        |         |           |
|--------|---------|-----------|
| WONDER | LOVE    | KINDNESS  |
| FAMILY | TRUST   | HEALTH    |
| FAITH  | FRIENDS | BLESSINGS |
| HOPE   | BEAUTY  |           |

SECRET MESSAGE: There is always something to be thankful for!

## In Loving Memory

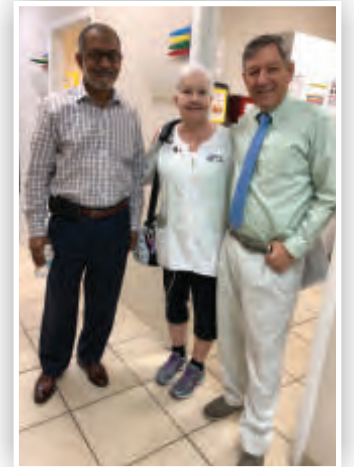
*Hero* in the dictionary is defined as "A person who is admired or idealized for courage, outstanding achievements, or noble qualities."

Anita Grabowski was a true hero and admired by all the staff for her dedication. Her courage in the face of her illness was an inspiration to all as she struggled to make each day count. To us, she was our "Wonder Woman" as we saw it get harder and harder for her each day yet she never complained. Noble qualities? Oh yes! She had humility, selflessness, and patience as she taught us all so much about healthcare and life and how important it is to hold on to those you care about. She will be sorely missed by all of us, but I am so glad I got to know this wonderful lady.

Shared by Deborah Haney (Team Lead for Dr Varlakov)



Dr. Grigor Varlakov and Staff (with Anita)



L-R: Mirza Baig, Anita Grabowski, Dr. Grigor Varlakov

On Saturday, January 26<sup>th</sup>, co-workers, friends, and family came together to pay tribute to Diane Burkhardt at the WellCome OM Center Auditorium. Diane was a true veteran of Access Health Care as she was one of our team from even before day one. For over twenty years, this amazing lady had dedicated herself to the cause of service to everyone. Diane will be etched in our memories forever.





# HIPPO DRAWINGS FROM NEW HIRE ORIENTATION



Why do new employees draw hippos during New Hire Orientation? It's not just to see how well they can draw Maynard! Surprisingly, these drawings render a measure of self-perceptions and attitudes inherent in one's personality – and they are fun too!

## MORE... W!OW Winners!

# AWESOME!

help a team lead at another Access office with defining and identifying details to close HEDIS gaps. Diane was just back from a short vacation, but instead of waiting to return a call so that she could catch up from being out, she stayed and worked through the logistics of HEDIS questions to ensure complete understanding. Diane sets the example of what team work truly is. Thank you Diane.

**Tammy Foster (Billing & Coding)** Tammy can always be counted on to pitch in to help out whenever necessary. She is extremely knowledgeable and is always willing to share her knowledge. She is a great team player and always willing to lend a helping hand.

**Cheryl Kolley (Dr. Iyer's office)** Cheryl is a joy to work with because she is always efficient and friendly. Cheryl is a valuable member of our team and always takes the initiative to go the extra mile to help our patients. Cheryl has taken more responsibility in the past couple of months and at times has been the only employee in the office. Cheryl answered the phones, checked patients in and out, roomed patients, and assisted the doctor while seeing patients on her lab and MA schedule. She did all this with a smile on her face. We wouldn't have been able to get through that day without her! She is amazing.

**Katie Harden (Human Resources)** Although Katie has only been here for a short time, she has been an outstanding team player. Katie has gone above and beyond expectations. Not only does she get everything done in a timely manner, she is also very detailed and precise. Katie has personally made my job much more enjoyable. I know everything she is handling is being taken care of without error. There are not too many people who could pick up all of her responsibilities within a month. This is why I believe Katie has earned a W!OW nomination.

**Julie Erickson (Compliance)** Julie has taken on the task of writing weekly emails for a hospitalist education series for the past few months. She sends out the latest and greatest news to the hospitalist team with very helpful and timely documentation tips and tricks. Julie has been writing these on top of her very busy schedule in addition to training a new staff member in Compliance. Julie definitely deserves a W!OW award for going above and beyond.

**Latora Lumpkin (Dr. Alvarez's office)** I would like to recommend Latora Lumpkin for the W!OW award. She has been working in our St. Pete office since we opened, doing everything herself (front desk, MA, Manager, etc.) to support patients, Access, and myself with a great attitude, no complaints and professionalism. Patients are very happy with her work and so am I.

**Christine "Tina" Salsman (Dr. Esmkhani's office)** Tina is very pleasant to work with and enthusiastic about how well her office is running. Anyone who visits the office can see she puts in her all and

thoroughly enjoys her position. She is a joy to work with! She is an asset to Dr. Esmkhani's office and deserves to be recognized for her outstanding work ethic and demeanor.

**Virginia McCann (Maintenance)** Ginny could be called at any hour of the day or sent an email for a repair and when speaking to her you can feel the smile through the phone. Ginny is an amazing person, she takes care of many buildings, complaints and demands. She is always there and ready to assist. Ginny makes things possible when help is most needed! Her team is professional and very handy to get the job done. Ginny's characteristics represent all that is good in for our company.

**Terri Kelczewski (Drs. Nimer & Mathur office)** Terri is always organized and keeps our office running smoothly. During our most recent move, Terri helped out with finding a new location, moving all the furniture and machinery and much more. She dealt with all the obstacles with the new office and found successful solutions to all the problems. We don't know what we would do without her!

**Kendra Wilson (Field Case Manager)** Kendra is in the hospital early in the morning every day to do her rounds on all the Access patients that are in the hospital, and then she is off to do her round in the skilled nursing facilities/rehab units. Kendra goes above and beyond to make sure that every detail that needs to be addressed is met. She does not leave a stone unturned, and is always willing to go that extra mile to make things work. Despite the difficulties presented by some patients, Kendra always has a smile on her face and no job is beneath her doing. We are truly blessed here at Access Health Care Physicians to have a professional like Kendra on our team.

**Shelby Hallman (Operations)** Shelby has taken every task given to her and excelled. Recently, she was tasked with scheduling the providers to speak at seminars for AEP. She completed this effectively for Hernando and Pasco Counties while working on other projects. In addition, an Access employee emailed Operations to ask if we had a thank you card to send to the patients, but we did not. Shelby sprang into action and designed a "Thank You" card for all the offices to use. Shelby continues to learn new things each day and takes pride in what she does. She is a great team player and always willing to lend a helping hand.

**Patti Young (Phone Operator)** Patti has a way with people! As the front line for the office, she sets a great impression for how you're going to be treated. When a patient calls and is in a panic mode, Patti calms them down and reassures them that they will be seen. Patti is a wonderful asset to Access Health Care Physicians and provides our patients with excellent patient service. Patti definitely deserves a W!OW award for going above and beyond.

Each winner received a \$25 gift card and a certificate of recognition!

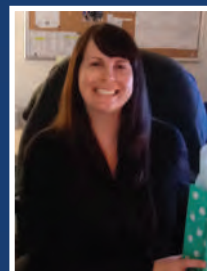
## WEST COAST FINDING MAYNARD CONTEST

Rachel Cook, Tyrisha Ruiz and Carolina Santos tied for the West Coast "Find Maynard" contest in the July 2018 newsletter! Congratulations!

**INSTRUCTIONS:** Circle Maynard's picture, scan and email it to eumstead@ahcpllc.com.

**SPECIAL NOTES:** Maynard pictured in special event photos, on trophies, etc. do not qualify as being hidden or part of this contest. Also, to be fair to all offices, the earliest you may submit your entry is Tuesday, February 26th at 8:00 a.m.

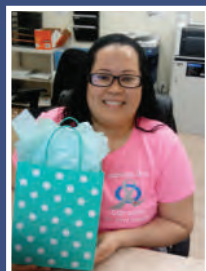
One final request, please search for Maynard individually vs. a joint effort so that we may be fair in awarding one person on each coast a prize. Thank you for understanding.



Rachel Cook  
Corporate  
Trainer



Tyrisha Ruiz  
Dr. Varlakov's  
Office



Carolina Santos  
Drs. Alia and  
Juvvadi's Office



We'd love to hear from you if you or someone in your office has noteworthy news to share! Please email Juan Triana at [jtriana@ahcpllc.com](mailto:jtriana@ahcpllc.com) or Elizabeth Umstead at [eumstead@ahcpllc.com](mailto:eumstead@ahcpllc.com) with all your exciting news!



# W!OW Winners!

## CONGRATULATIONS to our June through December W!OW Winners!

**Joshua Hagen (IT Dept.)** Josh has been a great help with any request we throw his way! We asked him to install ECW on all PCs in the Quality department for a new provider and to ensure everyone had an ECW log in. He was able to complete that task very quickly and efficiently. Any time we call with questions or concerns, he is able to work out a solution, ensuring we have an answer. Josh is helpful and great with us, very kind, courteous, and incredibly knowledgeable. We value Josh's assistance!

**Nancy Caballero (Dr. Madnani's office)** Nancy is a joy to work with! She is always efficient, friendly and very competent. She checks patients in when they arrive, greets them with a smile, and assists with whatever they need. She is knowledgeable about company policies and she is a wonderful resource.

**Destiny Johnson (Dr. Durai's office)** Destiny is a great worker and friend, and is always sweet to our patients and her co-workers. Through the ups and downs, she has always provided excellent service with a smile. She has a great personality, she gets her work done on time without any hassles or complaints, and is a very efficient worker.

**Dewayne Fleming (IT Dept.)** Dewayne has been at our office almost every single day since February and has been so patient with us and our phone system. He is our go to person! He is always there when we need his help! He definitely deserves a WOW award!

**Shannon White (Dr. Varlakov's office)** Shannon is the most efficient MA I have ever had the pleasure to work with. She has our patients so prepared to see, there is no delay at all! She is a picture of efficiency at its best! She anticipates my and our patients needs and always helps out the other girls in the office. Shannon willingly steps in and draws lab work, will give injections or perform point of care testing if she sees anyone running behind, all the while managing our very busy schedule. She is an EKG Queen! She is more than deserving for all kudos!

**Terri Osborn (Team Lead/MA, Dr. Sassano's office)** Terri is always very supportive and helpful to all of us at Dr. Madnani's office. She has assisted us with supplies needed for a procedure, answered questions, helped with whatever we needed at the time while always being very pleasant and a joy to work with. We appreciate her being there for us!

**Kayla Frias (Dr. Durai's office)** Kayla always displays helpfulness and a cooperative attitude throughout the day. She is always happy to see her patients and treats them with respect and compassion. Kayla is always willing to listen and provide helpful feedback to all that need it. She takes her time to train new employees and shows them how things are done in the office. She is an asset to our office and to Access!

**Crystal Childress (PET/CT Tech, Summit)** Unbeknownst to anyone, Crystal has been purchasing her own thank you notes to send to her patients after their appointment with her at Summit. She thanks them and provides her personal cell number if they have any problems or concerns regarding their PET/CT test, given the nature of the exam. The quality of care Crystal provides is outstanding and admirable. She has such a gentle, caring and professional way about her with her patients.

**Christina Jackson (Billing/Coding)** Even though I am a peer and a new hire, Christina has gone above and beyond by assisting me in learning new programs and procedures necessary to code and bill for a provider that is new to me. She is willing to answer any questions I have at any time. She comes into my office and shows

me so that I can understand the processes better, and she asks how I am doing throughout the day and has helped put my nerves at ease with her encouragement and positive attitude. I am so grateful for her assistance!

**Yasmine Vera (Referrals)** Yasmine has worked tirelessly to train all of her new hires as well as tend to the needs of others and helping as many people as she can per day. I can see how stressful some things may be, but she never blinks an eye at it! I've never seen someone so devoted and happy to help our patients. Whenever one of her new hires has any problems, she always runs to their rescue and helps them figure out whatever may be confusing them. She never hesitates to answer phones and help out the team when needed. I'm so thankful to have a coworker like her! She encourages all of us to be better!

**Kyra Hillaire (Dr. Shah's office)** Kyra loves her position and her patients! She knows the patients well and is always looking for ways to help them get what they need to stay healthy. She is very creative and finds ways to tailor things for all our patients the best way she knows how.

**Yolanda Nieves (Quality)** Yolanda has been a tremendous help in assisting offices and their staff with their HEDIS scores. When she visits offices, she takes the time to educate providers and their teams on best practices to achieve a high STAR score. She reviews every detail from what is needed on the documents to how the billing end works. Yolanda's professionalism has been noted by both the offices and the Ops Team with her demeanor and excellent work ethic.

**Sara O'Bry (Drs. Vinje & Rodriguez office)** Sara is great! She adapts to her provider's needs well and is very reliable. She is a high performer and very valuable to our office. Sara is someone who is a great role model when it comes to the respect and treatment she gives to our patients. She goes out of her way to make them feel special and to ensure they understand.

**Holly Hall (14690 Reception Desk)** Holly is a tremendous asset to Access, the staff at 14690, the couriers and everyone she comes in contact with! She assisted in changing the routes for the couriers to ensure a more efficient route for all of them and to make it better for the offices. In doing that, she is helping patients who are waiting on medications. We don't know what we would do without her!

**Tamara Wamsley (PTA, Mohammad's office)** Tamara is an EXCEPTIONAL Physical Therapist Assistant! She is always early to work so she can set up for the day. She explains the procedures to the patients, and she goes the extra mile to ensure that they get the most out of their experience in that they understand the importance of keeping up with their therapy at home and after they complete their requirement. All the patients and staff at Brooksville Rehab love her! All the patients she treats request her again every time. Ms. Wamsley is an amazing representative for Access Health Care.

**Melody Ludwick (Medical Records)** Melody has been incredibly helpful when our department receives last minute requests for medical records. She is very prompt and completes the request prior to deadline. She does an amazing job, she is very thorough, detail-oriented and incredibly professional. She calls with any clarifying questions and is always willing to jump in and help. She rocks!

**Diane Dearing (Team Lead, Dr. Reynolds's office)** Diane works hard every day and helps others often. Recently, Diane worked to

*continued on page 17*

# Welcome Aboard

## To Our New Employees!

July 2018 - January 2019



Aaron Ostrander .....8/16/2018	Eric Watson .....7/2/2018	Matthew Romeo .....8/20/2018
Alex Potvin.....1/21/2019	Erin Radigan .....10/15/2018	Melanie Thrasher (PRN) ...9/24/2018
Alexus Velez .....7/2/2018	Gale "Nicole" Deem.....11/5/2018	Melissa Konkle .....1/21/2019
Alyssa Chaney .....12/3/2018	George Hinojosa .....12/3/2018	Melonie Noble-Verosic ...11/12/2018
Amaryllis Laguillo .....1/21/2019	Hannah Woods .....1/21/2019	Meregilda Calderon .....7/9/2018
Anaisa Pardiillo .....8/13/2018	Heather Johnstone .....7/2/2018	Michelle Capra .....1/14/2019
Andrea Just .....9/4/2018	Herb Steffey .....8/7/2018	Michelle Hector .....12/3/2018
Angela Vargas .....12/3/2018	Ines Rodriguez Capote 10/8/2018	Michelle Lovatt .....10/1/2018
Angelica Canas .....10/29/2018	Jaclyn Vitta .....9/24/2018	Michelle Maves .....9/4/2018
Ann-Marie Davidson ....11/19/2018	Jacqueline Santana .....8/6/2018	Michelle Mills .....7/23/2018
Arisa David .....9/24/2018	Janine Ebbecke .....12/17/2018	Nicole Pena .....7/17/2018
Ashley Diesing .....8/8/2018	Javier Torres .....12/26/2018	Noelia Anderson .....10/1/2018
Ashley Steele .....8/6/2018	Jeanine Guinta .....9/28/2018	Nwanne "Judith" Nkwocha ..1/3/2019
Aziley Rosa .....1/21/2019	Jeanine Rohde .....11/29/2018	Phillip Thomas .....12/3/2018
Barbara Nichols .....12/3/2018	Jennifer Mangarillo .....11/14/2018	Pranavi Ramireddy .....7/23/2018
Bertha "Shavon" Gonzalez 1/21/2019	Jessica Morgan .....11/9/2018	Priscilla Marquez .....7/26/2018
BethAnn Sleeman .....11/13/2018	Jill Jackson .....10/15/2018	Priscilla Reyes .....10/29/2018
Beverly Gilbert .....9/10/2018	John Coulton .....10/22/2018	Rachel Dorn .....11/5/2018
Bijal Pattni .....8/27/2018	Jonathan Calandra .....8/9/2018	Raymond Hundley .....7/23/2018
Birgitta Eagle .....11/5/2018	Judy Gustafson .....12/3/2018	Raziyeh Pakbaz .....1/21/2019
Bonnie Lamb .....11/5/2018	Julie Germaine .....1/21/2019	Rebecca Henry .....7/16/2018
Braelyn Trost .....7/30/2018	Kaitlin Lutz .....9/6/2018	Rhonda Griffin .....1/7/2019
Brittany Jones .....1/2/2019	Karrie Carpenter .....1/7/2019	Richard Bowermaster .....9/17/2018
Brittany Trammell .....10/1/2018	Kassandra Brower .....12/17/2018	Roger Barnett .....9/6/2018
Brooke Wilson .....9/17/2018	Katie Hardin .....7/16/2018	Rosalind Ocasio .....12/17/2018
Carmen Tortarelli .....11/5/2018	Kayla Mills .....11/12/2018	Sandra Sherman .....10/15/2018
Casandra Marshall .....9/4/2018	Kayleigh Bowser .....9/24/2018	Sara Figueroa .....9/4/2018
Charity Spencer .....9/17/2018	Kellie Pietri .....12/3/2018	Sara Tucker .....11/5/2018
Cheryl Brann .....7/9/2018	Ken England .....8/20/2018	Sarina Singh .....11/14/2018
Cheryl Nixon .....1/21/2019	Kendra Bryan .....10/18/2018	Shiela Lowman .....9/10/2018
Christina Holandes .....10/22/2018	Kevin Kiesnowski .....7/30/2018	Sky Lugo .....8/20/2018
Claudia Hallopeter .....12/17/2018	Khadijah Shabazz .....12/26/2018	Stephanie Maldonado ....12/17/2018
Crystal Umholtz .....7/30/2018	Krystal Biser .....8/1/2018	Suanette Andino-Serrano .12/17/2018
Cynthia Croce .....1/14/2019	Latasha Robinson .....8/30/2018	Susan Somers .....12/3/2018
Dafany Navarro .....7/9/2018	Lauren Maher .....1/21/2019	Tammy Hunt .....12/3/2018
Damira Ibragimova .....9/10/2018	Lauren Schmidt .....9/24/2018	Tassandra Jean-Marie ...10/22/2018
Dana Davis .....7/23/2018	Linette Villafane .....8/6/2018	Tawnia Sibia .....12/3/2018
Daniel O'Neill .....7/2/2018	Lisa Coffey .....11/19/2018	Taylor Smiley .....11/19/2018
David Ramos .....1/7/2019	Lisa Tejera .....8/20/2018	Theresa Espinosa .....10/15/2018
David Schafer-Griffus .....8/20/2018	Lizbet Casilla-Hernandez 8/23/2018	Tonya R Clark .....10/8/20148
Dessire Mullins .....12/3/2018	Lorraine Gagnaniello ...11/19/2018	Tracy LeFever .....11/7/2018
Diamond Shepherd .....1/7/2019	Lorrie DePina .....12/17/2018	Veronica Torres .....12/11/2018
Diana Hibner .....1/21/2019	LouAnn Wagoner .....9/10/2018	Wayne Seward .....10/1/2018
Dushaun Sattiewhite .....8/27/2018	Madison Daniels .....1/21/2019	Wyman Rennell .....9/24/2018
Elisabeth King .....7/23/2018	Margarita Korolevich ....12/3/2018	Yaritza Gonzalez-Negron ..8/22/2018
Emma Hamilton .....9/10/2018	Mary Angela Mitchell .....11/5/2018	Zamira Galindo Diaz .....10/22/2018
Emmalyn Newman .....12/3/2018	Matthew Conyers .....9/17/2018	Zoe Crawford .....12/13/2018



# Kudos

## PATIENT PRAISE:



### Billing Department

- Randi Miller is so caring and kind, and she has really helped me figure out how to pay my bills. She talks from the heart, yet she is still very professional. I just want to thank her for being so kind!
- Randi has such a good heart! She gives you a chance to share, listens to you, and makes you feel good about yourself every time I talk to her. She even wrote me a little note that said, "Smile and the world will smile with you!" Thank you, Randi!

### Case Management Department

- I want to thank Theresa Daughton for all the help and encouragement she gave to me during the course of my two knee replacement surgeries. It was very appreciated!
- I live in Pennsylvania, but my mom lives in Florida. When she was placed in the hospital one weekend, I didn't know what to do. That's where Deb Ludlow helped by giving me updates and making sure that my mom was getting everything she needed. Deb provided me updates throughout the day which gave me so much comfort. When my mom had to go into a Rehab facility, Laura Thomas started working on this and allowed me to offer suggestions of places we preferred. I felt like my mom had an ally in Deb and Laura. The amount of patience, kindness, and compassion they showed me will never be forgotten. I hope you know how lucky you are to have such great employees!
- Francine Friel has been absolutely great! She is always there for me to help calm me down. She also is very helpful by sharing a lot of resources with me!

### Dr. Amy Capoocia's Office

- Mary Ferguson, APRN, is absolutely AMAZING! She is extremely professional, very polite, and intelligent. Mary was so gentle when I had to have my sutures removed – I barely felt them being taken out! Mary is a true asset to your company and you are very lucky to have her working at Access!
- Mary Ferguson is more than an APRN to me – she is very meticulous and goes over everything with me. I love seeing her because she is very kind and extremely organized!
- Mary Ferguson always listens carefully to my problems and never seems to be in a hurry.
- The staff is wonderful!

### Dr. Sindhu Dadlani's Office

- Very caring staff – they are always eager to help!

- It's a pleasure to come here!

### Dr. Robert Hartzell and Anil Bhatia's Office

- Corrine Aponte-Walker at the front desk is so patient and kind. She never makes me feel like a bother. Catonya Schmitt is wonderful too! She follows through until my questions are answered.
- Greg Sylvia, PA, is awesome! I have been through so much this year and he has been there every minute – Thanks!
- I absolutely love this office – the doctors and the staff! I'm always treated kindly and taken good care of.

### Dr. Raghu Juvvadi's Office

- Dr. Juvvadi is an excellent physician! He took care of my father and provided excellent care for him. I especially want to thank him for how compassionate he was with my Dad.

### Dr. Brian Kroll's Office

- I have been a patient of Dr. Kroll's for many years, and his staff is the best! Jennifer Miller is a wonderful asset to this office. Her timely response to every email is appreciated and it shows her dedication to her job and to the patients.
- Alicia Sirico and Joeline Watson are absolutely amazing and extremely helpful!
- I just want to thank you for your kindness and compassion. You all go above and beyond for your patients and I can't thank you enough!

### Dr. Mayra Lorenzo's Office

- I just want to thank Kecia Ryan for always being so helpful. You are always pleasant and cheerful and just get the job done!
- I want to give a special thanks to Julie Morgan and all the staff for relentlessly working hard and helping me see an eye specialist! I will forever be grateful!
- Thank you Kathryn Harriott, Tina Morris, and Julie Morgan for getting my appointment done in a timely manner after my annual MRI ended up being delayed.

### Dr. Emad Mohamed and Brooksville Rehab Staff

- Dr. Mohamed is awesome! Thank you!!
- Very friendly staff and dedicated workers and therapists!

### Dr. Michael Reynolds' Office

- Diane Dearing is a wonderful person! She did an outstanding job of getting my tests and lab work orders facilitated. Access is very lucky to have her as one of your employees!

continued on page 7

# Congratulations!

## TO OUR PHYSICIANS WHO EARNED NATIONAL RECOGNITION FOR PATIENT-CENTERED CARE

NCQA Patient-Centered Medical Home™ standards emphasize enhanced care through patient-clinician partnership.

WASHINGTON, DC—The National Committee for Quality Assurance (NCQA) announced that Access® Health Care Physicians, **Dr. Pal Durai and Staff, Drs. Miguel Fana and Rafael Velasquez and Staff, Dr. Akila Iyer and Staff, Dr. Michelle Arrieta and Staff and Dr. Luis Jovel and Staff** (photo not yet available), received NCQA Patient-Centered Medical Home (PCMH) recognition for using evidence-based, patient-centered processes that focus on highly coordinated care and long-term, participative relationships.

The NCQA Patient-Centered Medical Home is a model of primary care that combines teamwork and information technology to improve care, improve patients' experience of care and reduce costs. Medical homes foster ongoing partnerships between patients and their personal clinicians, instead of approaching care as the sum of episodic office visits. Each patient's care is overseen by clinician-led care teams that coordinate treatment across the health care system. Research shows that medical homes can lead to higher quality and lower costs, and can improve patient and provider reported experiences of care.

### PCMH Renewal Recognition

Congratulations to the offices listed below for receiving the National Committee for Quality Assurance (NCQA) Patient-Centered Medical Home (PCMH) Renewal Recognition for using evidence-based, patient-centered processes that focus on highly coordinated care and long-term, participative relationships.

#### West Coast:

- Dr. Michelle Arrieta and Staff
- Dr. Pal Durai and Staff
- Drs. Miguel Fana, Rafael Velasquez and Staff
- Dr. Akila Iyer and Staff
- Dr. Luis Jovel and Staff
- Drs. Jennifer Laman, Michael Lamparelli and Staff
- Dr. Sheetal Patel and Staff
- Dr. Apurva Shah and Staff
- Dr. Danish Siddiq and Staff

#### Treasure Coast:

- Dr. Shammi Bali and Staff
- Dr. Shaheen Pirani and Staff

Congratulations on a job well done and keep up the good work!



Dr. Pal Durai and Staff



Drs. Miguel Fana and Rafael Velasquez and Staff



Dr. Akila Iyer and Staff



Dr. Michelle Arrieta and Staff

Not Pictured: Dr. Luis Jovel and Staff



The HR Team sponsored their annual  
**HALLOWEEN COSTUME CONTEST**

The winners in the three categories were:



**Funniest Costume**  
 Kelsey Skerczak  
 (Medical Records)  
 as *Banana Split*

**Best Individual Costume**  
 Julie Erickson  
 (Compliance)  
 as *Medusa*

**Best Team Costumes**  
 Dr. Miguel Fana and Staff as *Pirate Crew*  
 and  
 Dr. Harish Madhani and Staff as *E-FORCSE*



# Kudos

## MORE PATIENT PRAISE:

### Drs. Jose Rodriguez and Nathaniel Vinje's Office

- I want to commend the staff at 401 N. Central Ave. for their professionalism and tact. When a difficult patient came in, I watched the front office staff stay professional, remain calm and kind and do what they could to help. You have a FANTASTIC team!
- When I was leaving your office, I noticed a lady in the parking lot who had fallen out of her wheelchair and people were having a hard time getting her back up. I went back in to tell the staff and Dr. Rodriguez and the staff immediately went out to the hot parking lot and responded quickly to ensure this woman was helped. Your office is absolutely outstanding!
- Vanessa Jones and the front office staff are fantastic to work with! Also, Dr. Rodriguez has helped take care of me and my sisters and is always there for us whenever we need him!

### Dr. David Sassano's Office

- Dr. Sassano is excellent and his nurses are too! I recommend him to everyone I meet and know.
- The service is wonderful and the doctor is attentive and follows through.
- Dr. Dave and his staff are the very best!

### Dr. Alex Tambrini's Office

- Chastity Bishop is by far my favorite medical assistant EVER! She is very knowledgeable and is definitely the heart of this office!

### Dr. Manjusri Vennamaneni's Office

- Therese Kossuth, PA, and Claudia Billotte are efficient, professional, friendly, and concerned about their patients.
- Thank you for all your staff does for your patients!

### The Main

- Dr. Simonne Hammarquist is phenomenal! She is very thorough and goes out of her way to meet her patients' needs!
- Patti Young (Phone Operators) has a way with people and she sets a great impression for how well you'll be treated at the office. Patti always calms me down and reassures me that she can get an appointment for me. Patti is just wonderful!

### Hospitalist Team

- I am the son of a patient seen by Dr. Kemisha Key, and I just want to thank her so much! I was so impressed with her intelligence and the fact that she didn't appear rushed to just get me off the phone. Thank you again!

### Referrals Department

- Lenore Tramaglia is FANTASTIC! I have been going through a lot of stress in my life with my current diagnosis, and Lenore has been just a phone call away to help me. She is a wonderful employee and so great to me!

### Walk-In Clinic

- Nathan Glass, PA-C, has saved my life twice!! He is such a fantastic person and one of the best doctors!

## 2019 Calendar Photo Contest Winners

The competition was tough with over 200 pictures submitted for our 2<sup>nd</sup> Annual Photo Contest! Congratulations to the following employees for their winning pictures featured in our 2019 calendar!

- Alyson Johnson (Dr. Brian Kroll)
- Amber Perry (Drs. Vinje and Rodriguez)
- Catherine Reese (Drs. Vinje and Rodriguez)
- Elizabeth Eubank (Drs. Vinje and Rodriguez)
- Holly Miklas (Operations)
- Jannell Sim (Finance)
- Julia Fish (Operations)
- Kim Wiley (Main)
- Lori Spatara (ACTC)
- Melissa Jenny (Compliance)
- Sabrina Story (WCMI)
- Sky Lugo (Marketing)
- Tyler Trowell (Dr. Danish Siddiq)



In addition, the following employees received an Honorable Mention!

- Betty Purvis
- Charles Kronenthal
- Chris Goodwin
- Danielle Morse
- Deborah Diaz de Ulloa
- Dr. Maria Scunziano-Singh
- Gerald Franzel
- Jennifer Miller
- Joy Thorne
- Karen Hayes
- Lana Cahill
- Liancia Tifer
- Michelle Garipoli
- Miriam Radcliffe
- Regina Conner
- Sandra McMurchie
- Stephany Hartt
- Walter Levi





# Compliance Kudos



## 2018 Quarter 2 Highest Regulatory Audit Winners

**Congrats to Dr. Nathaniel Vinje and Staff (1903 W. Hwy 44)** for being the highest scoring **PRIMARY CARE OFFICE** with a perfect score of **100%**!

**Congrats to Brooksville Rehab** for being the highest scoring **SPECIALIST OFFICE** with a score of **97.8%**.

Q2 2018 PCP Audit Winner - **Dr. Nathaniel Vinje** and **Staff**



Q2 2018 Specialist Audit Winners - **Brooksville Rehab**

\*\*\*\*\*



## 2018 Quarter 3 Highest Regulatory Audit Winners

**Congrats to Dr. Danish Siddiq and Staff** for being the highest scoring **PRIMARY CARE OFFICE** with a score of **100%**.

Q3 Specialist Audit Winner - **Diabetes Clinic**



Q3 2018 PCP Audit Winners - **Dr. Danish Siddiq** and **Staff**

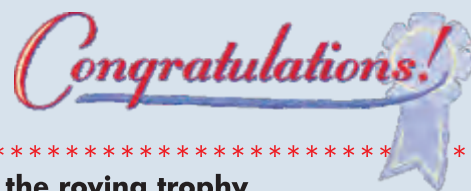


**Dr. Sumbul Ali** and the **Diabetes Clinic Staff**

**Congrats to Dr. Sumbul Ali and the Diabetic Center Staff** for being the highest scoring **SPECIALIST OFFICE** with a score of **99.4%**.



**Dr. Danish Siddiq** and **Staff** with Trophy



\*\*\*\*\*

**In addition to housing the roving trophy, these teams were treated to lunch courtesy of AHCP!**

**Will YOUR office be the next winner?!?**



## Billing and Coding News

The Billing and Coding Department sent a special thank you to Dr. Jaime Torres and his staff for going above and beyond to get completely caught up on any unsigned or incomplete notes! This was no small task for him and his staff! With Billing and Coding's goal of completing 100% of our providers' billing from month to month, Dr. Torres is now staying current. Way to be the example, Dr. Torres!



## EMPLOYEES

### Making a Difference!



*Amy Bennett - Regulatory Compliance Auditor and Corporate Safety Officer*

Amy Bennett, our Regulatory Compliance Audit Supervisor/Corporate Safety Officer, gave a powerful motivational speech on July 24th at the BPW Hernando meeting. In her "Eye of the Tiger" deliverance, Amy spoke of overcoming family obstacles, fighting personal timidity, life as a military wife, and the importance of honest self-reflection. She also emphasized how small steps that may seem insignificant become turning points leading to your true path. With her teenage daughter in the audience, Amy inspired professional women from all backgrounds with her life story of perseverance and dedication.

\*\*\*\*\*

Tyler Trowell (Dr. Danish Siddiq's office) graduated with Honors with a Bachelor's degree in Science with an emphasis in Environmental Science. Congratulations Tyler!

*Pictured L-R: Juan Triana, Tyler Trowell, Dr. Danish Siddiq*

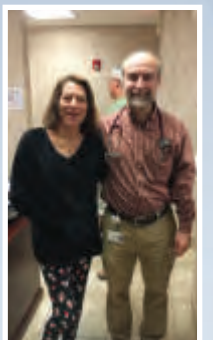


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*Sandra Carter with Dr. Muftah's Staff*

When Kayla Phillips started working for Dr. Azzam Muftah a few years ago, one of their patients, Sandra Carter, was constantly in pain, uncomfortable, and sick. However, Sandi always had a smile on her face and was kind enough to bring the office gifts on several occasions. Not too long ago, Sandra's husband called and told the office that she had received a liver transplant and it was successful! Everyone in the office cried happy tears and was so excited for her! Now, she looks wonderful and is ready to cherish every moment that this second chance has given her. Through all of Sandi's suffering, she never lost hope or gave up, and she always treated everyone around her with love and kindness. (Sandra asked Kayla to share her story to let everyone know how thankful she is!) Congratulations Sandi!



*Sandra Carter with Dr. Azzam Muftah*



Jennifer Derby, an extern from Rasmussen College, joined Dr. Sheetal Patel's office in June 2018. Welcome Jennifer!

*Pictured L-R: Kathleen Katherina, Jennifer Derby, Michelle Fortin*





# Word Jumble FUN!

Unscramble these words to find the hidden message!

(The first letter of each answer is underlined in the scrambled word)

RED <u>OW</u> N	10	36	_____	_____	3	37			
LIM <u>F</u> AY	32	_____	16	_____	9	_____			
HI <u>E</u> TA	_____	29	6	23	_____				
PO <u>E</u> H	2	24	_____	_____					
EV <u>O</u> L	_____	15	_____	5					
RUT <u>I</u> S	18	_____	33	14	27				
DRIF <u>E</u> NS	35	4	_____	17	_____	_____			
YE <u>A</u> BUT	_____	26	8	_____	_____	12			
SNED <u>S</u> INK	31	20	_____	_____	21	_____	7	_____	
LE <u>H</u> ATH	19	_____	11	_____	1	28			
SENG <u>S</u> BILS	25	34	_____	13	_____	_____	30	22	_____

Put the letters in the correct places to reveal the hidden message!

1	2	3	4	5	6	7	8	9	10	11	12	13
14	15	16	17	18	19	20	21	22	23	24	25	26
27	28	29	30	31	32	33	34	35	36	37		

## MEET & GREET and other EVENTS

### Fundraiser for Marine Corps League Detachment



AHCP held a fundraiser benefitting the **Marine Corps League** on October 19<sup>th</sup> at Silverthorn Country Club. The well-attended event resulted in \$34,444 raised for the Spring Hill Detachment #708. This detachment provides US Marine veterans and other US veterans with comfort, support, and dignity of life.

The event included a silent auction, raffles, and dancing. Guest speakers included Major General James "Hammer" Hartsell and Dr. Jaime Torres, who is also a veteran.



Dr. Jaime Torres

Dr. Pariksinh Singh and Dr. Maria Scunziano-Singh present General Hartsell with

a plaque thanking him for his years of service. The inscription on the plaque reads, "We thank you for your Honor, Courage, & Commitment. Once a Marine, always a Marine."



Fundraiser Team

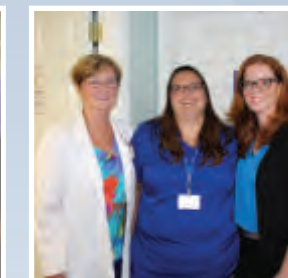
### Meet and Greet for Dr. Amy Capoocia

Dr. Amy Capoocia held a well-attended Meet and Greet at her new location last July. A lot of people came out to support her and were very excited to get to know her!

Dr. Capoocia practices at 10494 Northcliffe Boulevard, Spring Hill, FL 34606. Please call 352-686-3991 for an appointment.



Dr. Amy Capoocia (with the scissors) cuts the ribbon at her Meet and Greet.



L-R: Judy Sanders, APRN, Stephanie Doherty, and Dr. Amy Capoocia

### Dr. Maria Unveils Book Release at WellCome OM Center



Dr. Maria Scunziano-Singh

On January 5<sup>th</sup>, The WellCome OM Center in Spring Hill sponsored an event for Dr. Maria Scunziano-Singh with a special unveiling of her first book, *Be Consciously Healthy*. Surrounded by close friends, colleagues, and members of the community, Dr. Maria spoke to a group of close to 200 people. In addition, guests enjoyed live entertainment, yoga instruction, vegan and gluten-free refreshments, as well as a private tour of the 3 buildings located on the Spring Hill Campus. A public opening of the WellCome Om Integral Healing and Education Center is expected this spring.



Dr. Maria Scunziano-Singh speaking at her book signing



# FUN STUFF!!!

## Weddings



Pictured L-R – Erik Lugo, Sky Lugo, Tony Campbell, Emma Lugo

Lugo-Campbell Wedding – On January 5<sup>th</sup>, Sky Lugo (Marketing) married Tony Campbell in a country wedding in Plant City!



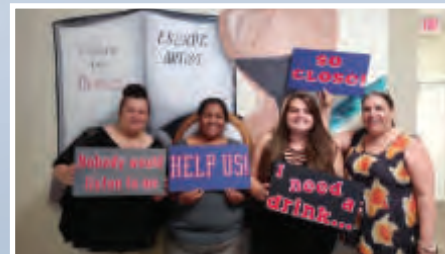
Pictured L-R – Jenny Leto, Sky Lugo, Damira Ibragimova from Marketing



Burch-Rutter Wedding – On May 20<sup>th</sup>, Trent Burch (Walk-In Clinic) married Shelby Rutter in Spring Hill! Congratulations!



## Special Days



The Quality Team had a lot of fun participating in a team building event at the Escape Room!

## Team Building Event

\*\*\*\*\*

**DIABETIC TEACHING & SUPPORT**  
With Verna Pedersen Runyan, APRN-C, CDE

Time: 1:00 pm  
Location: 5382 Spring Hill Drive  
Spring Hill, FL 34606

Who should attend: Anyone who has been diagnosed with diabetes. We encourage family members to attend.

For questions or to RSVP, please call 352-200-2190

**2018 / 2019 Teaching Schedule**

- Oct. 8<sup>th</sup>, 2018 – Diabetes 101  
For the newly diagnosed or not so newly diagnosed
- Nov. 12<sup>th</sup>, 2018 – Self Management of Diabetes – What you need to know to effectively manage your diabetes  
Portion control / Label reading / Journaling / Making better food choices
- Dec. 10<sup>th</sup>, 2018 - Beginners Carbohydrate Counting - Not All Carbs Are Bad  
Why carbs are important / How many do you need a day? / How to make good choices
- Jan. 14<sup>th</sup>, 2019 – Weight Management & Exercise in the Management of Diabetes  
Move that body to achieve some weight loss and better diabetic control
- Feb. 11<sup>th</sup>, 2019 – Food Combinations  
Swaps to help stabilize your blood glucose
- March 11<sup>th</sup>, 2019 – Risk Management  
Complications of diabetes
- April 8<sup>th</sup>, 2019 – Know Your Numbers  
What is the significance of HBA1C, weight, waist size, lipids and blood pressure? The more informed you are, the better your outcome
- May 13<sup>th</sup>, 2019 – Emergency Management of Diabetes  
Traveling with Diabetes

**Dr. Maria Scunziano-Singh's 2018/2019 Lecture Series**

When: 5:30 pm to 7:00 pm  
Location: 5350 Spring Hill Dr.  
Questions: Please call (352) 688-8116, Ext. 4344  
Who should attend: All are welcome!  
(Patients, Employees, Staff, and the Community)

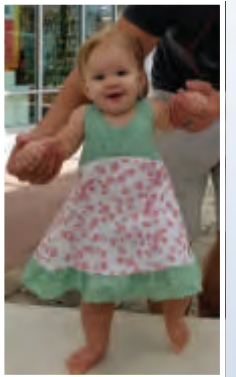
October 11:	Take-a-Weigh Message: Scale Down the Pounds and Dial Up the Energy
November 15:	Healthiest, Happiest Places for Travel
December 13:	Conscious Nutrition: You Need to Know
January 10:	Get Out of Park and Don't Reverse: Restart Your Engine and Go!
February 7:	Movement to Take Away the Pain
March 14:	Love Nothing Less than Completely: Start with Your Heart
April 11:	Green Is the Color of Life: Add More and See Change Happen
May 9:	Sharper Brains Are Not Cluttered: How to Help Sparkle those Neurons in Your Head
June 13:	Safety in the Home Comes with Best Planning: How to Avoid Catastrophes

## BABY



Scarlett Noelle Miklas

Congratulations to Holly (Operations) and Scott Miklas on the birth of their daughter, Scarlett Noelle Miklas on December 19, 2017! Scarlett weighed 7 lbs. 6 oz. and was 20 inches long. Her big brother, Brandon, is also excited to have her join their family!



Scarlett Miklas at 6 mo.



Zoe and Ava



Ava Holsombach

Congratulations to Jessica Jones (Lake in the Woods Office) and Chad Holsombach on the birth of their daughter, Ava Faith Holsombach, on March 30<sup>th</sup>! Ava weighed 6 lbs. 12 oz. and was 19 inches long. Her two big sisters, Olivia and Zoe, are very excited to have her join their family!



Olivia and Ava

Congratulations to Heather Sullivan (Drs. Laman and Lamparelli's Office) on the birth of her daughter, Ava Grace, on June 3<sup>rd</sup>! Ava weighed 7lbs. 13 oz. and was 21 inches long.



Ava Grace Brennan

Heather Sullivan and Ava Grace



Maliyah Skye Davis

Congratulations to Kendra Wilson (Field CM) and Clif Davis, Jr. on the birth of the daughter, Maliyah Skye Davis on June 6<sup>th</sup>! Maliyah weighed 6 lbs. 8 oz. and has a big sister named Zaylah!



Lutz-Claus Family

Congratulations to Ashley Lutz (Compliance) and Robert Claus on the birth of their daughter, Emmalee Andrade Claus, on August 2<sup>nd</sup>! Emmalee weighed 5 lbs. 5 oz. and was 18.5 inches long! Her twin big sisters, Amelia and Bristol, are very excited to have her join the family!



Emmalee Claus



Emmalee with Amelia and Bristol